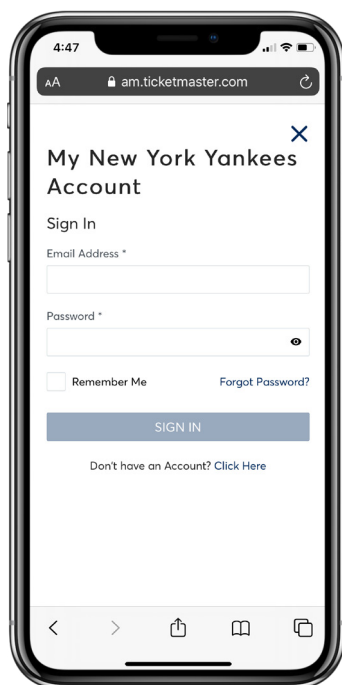


My Yankees Account User Guide



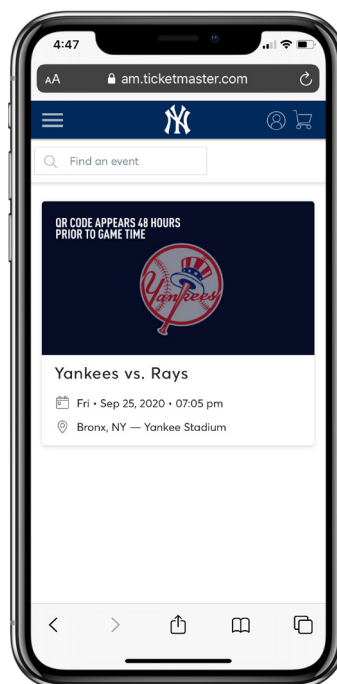
Accessing your season tickets on your mobile device is as easy as ever. Pay invoices, view and manage your tickets with the upgraded My Yankees Account.

Access Your Mobile Tickets



Step 1

www.yankees.com/myyankees
Visit the site above and click on Sign In or sign up for a new account.



Step 2

Select the menu icon at the top left, tap **Quick Links** and **Manage My Tickets**, and select the event you'd like to manage.



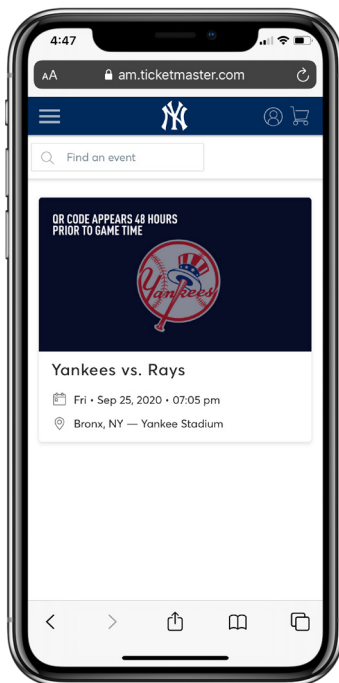
Step 3

View barcode or save ticket to your mobile device. Swipe left to view more than one ticket.

Pro tip: Add your ticket(s) to your phone's "wallet" and have a fully charged battery.

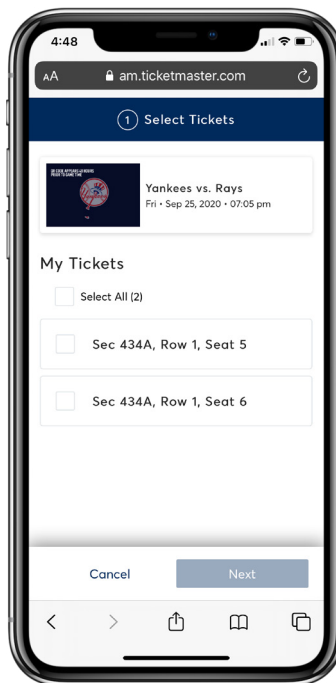


Transfer Your Tickets - Single Event



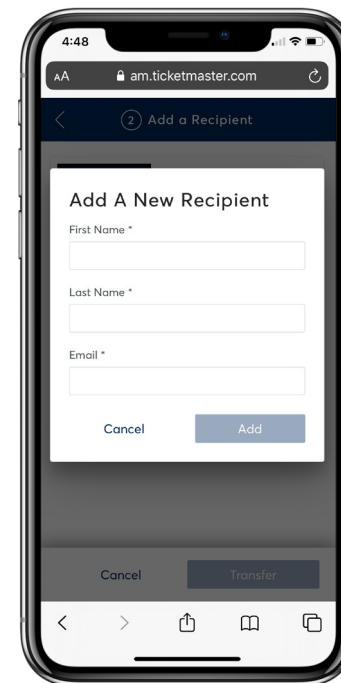
Step 1

Select the event you'd like to manage and click **Transfer**.



Step 2

Tap the seats you'd like to transfer and click **Next**.



Step 3

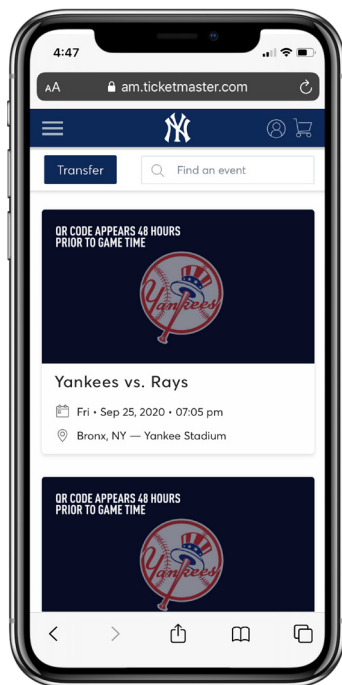
Add or enter your recipient's information and click **Transfer**.

When transferring tickets, you will receive two (2) emails: one confirming your ticket(s) have been sent and another when your recipient accepts the tickets you sent. Your recipient will also receive an email prompting them to accept your tickets.

Once the ticket transfer has been accepted, the tickets in your account are no longer valid and you will not be able to get into the event with those tickets. You may not cancel the transfer if the tickets have been accepted.

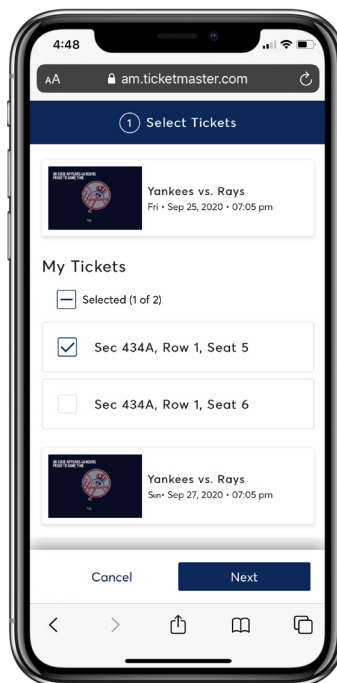


Transfer Your Tickets - Multiple Events



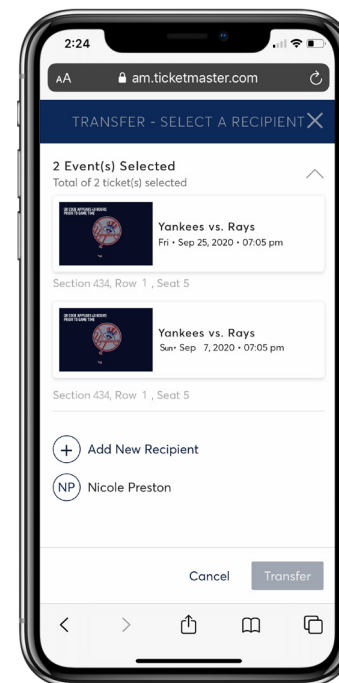
Step 1

From **Manage Tickets**, select the **Transfer** button at the top left.



Step 2

Tap the events you'd like to transfer tickets from and click **Next**.



Step 3

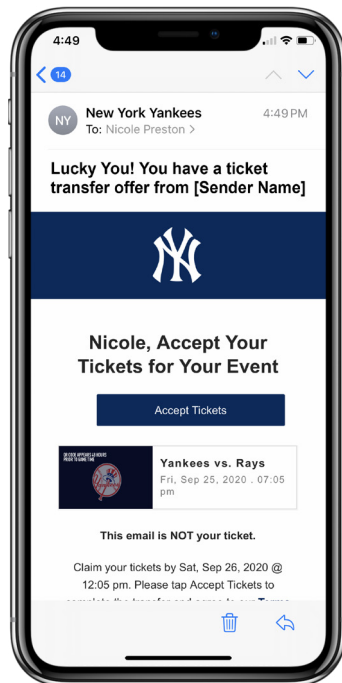
Review your selection, enter your recipient's information and click **Transfer** to finalize.

When transferring tickets, you will receive two (2) emails: one confirming your ticket(s) have been sent and another when your recipient accepts the tickets you sent. Your recipient will also receive an email prompting them to accept your tickets.

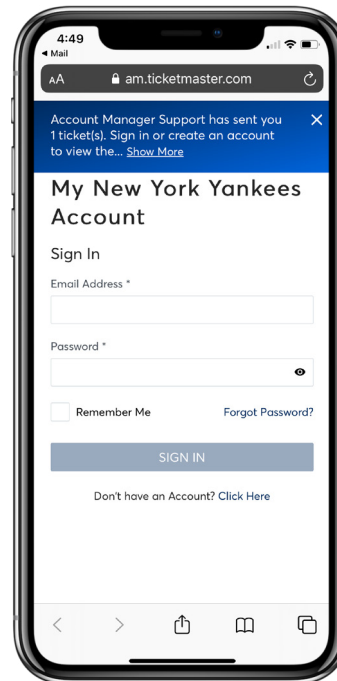
Once the ticket transfer has been accepted, the tickets in your account are no longer valid and you will not be able to get into the event with those tickets. You may not cancel the transfer if the tickets have been accepted.



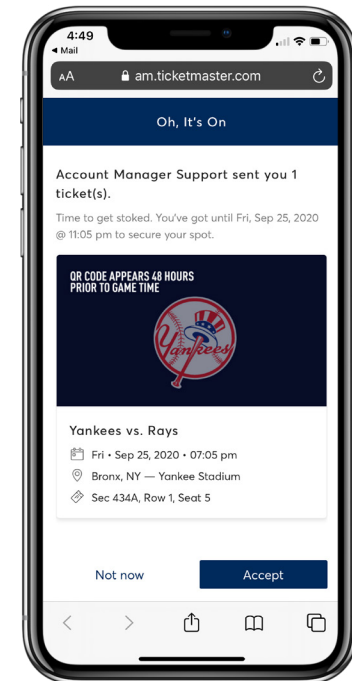
Accept Your Ticket Transfer



Step 1
Click on **Accept Tickets** in the email received.



Step 2
Sign in to your My Yankees Account via mobile web to accept your tickets.

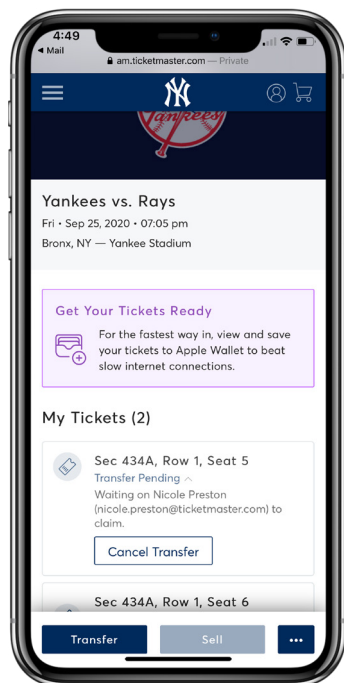


Step 3
Select **Accept**, then view and save tickets to your mobile wallet.

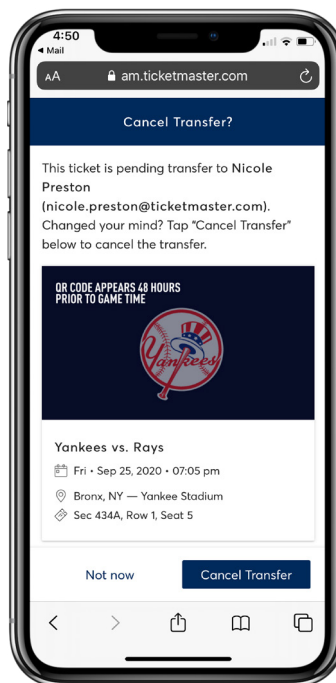
Please note: You must log in with a My Yankees Account associated with the email address your tickets were emailed to in order to accept tickets. You may create one at the time of sign in.



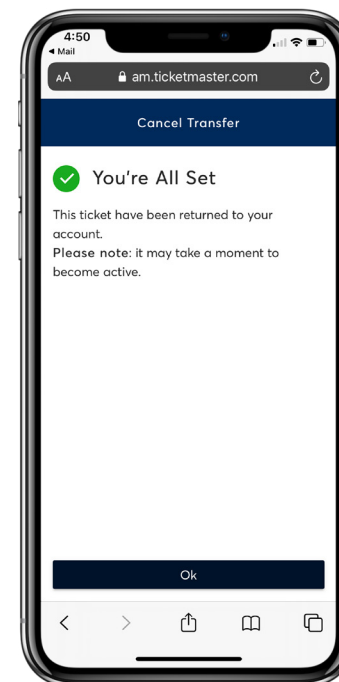
Cancel Your Ticket Transfer



Step 1
Select the event you'd like to manage and click **Cancel Transfer**.



Step 2
Review the transfer you'd like to cancel and select **Cancel Transfer**.



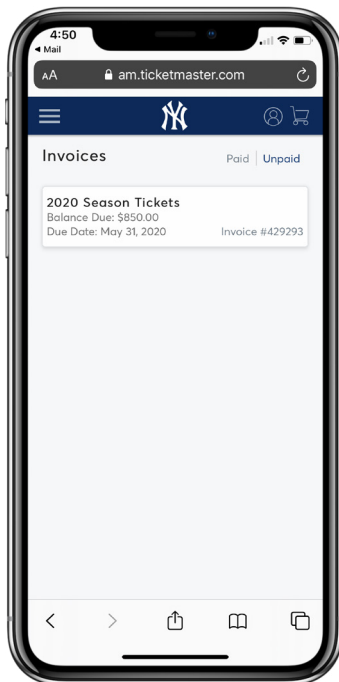
Step 3
Once cancelled, your tickets are placed back in your account for use. Click **Ok**.

Please note: If the recipient accepted the transfer, you cannot cancel the tickets. You must cancel all tickets within that transfer at the same time.

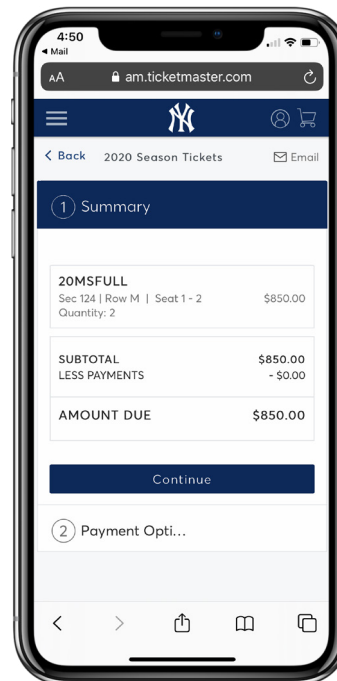


Pay your invoices at home or on the go!

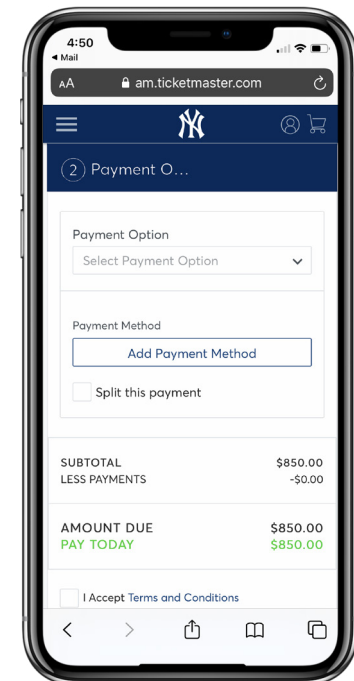
Pay Your Invoice



Step 1
Select the menu icon at the top left, tap **Quick Links** and **View/Pay** Invoice, and select the invoice you'd like to view/pay.



Step 2
Continue to **Payment Options**.



Step 3
Enter your method of payment, read and accept Terms & Conditions, review summary and **Submit**.

My Yankees Account User Guide



Q: What is My Yankees Account?

A: My Yankees Account is your one-stop shop for managing your Ticket License Account. It gives you the ability to view, transfer, resell or donate your tickets.

Q: How do I access My Yankees Account?

A: You can access My Yankees Account via yankees.com/myyankees through the mobile web.

Q: What is the difference between new and previous version of My Yankees Account?

A: My Yankees Account has been completely redesigned, making it easier than ever to manage your tickets. Now you can quickly navigate the homepage, manage your tickets and pay your invoices both online and from any mobile device.

Q: How do I log in?

A: Use the same email address and password that you used to log in to the previous version. You can log in from your mobile device or desktop.

Q: Can I log into My Yankees Account with my account number?

A: You can no longer log into My Yankees Account with your account number.

Q: My mobile ticket didn't work at the gate. What do I do?

A: Visit the Yankee Stadium Ticket Office to troubleshoot any issues you may be having.

Q: I bought single game tickets through Ticketmaster.com. How do I access these tickets?

A: Single game tickets purchased through Ticketmaster can be viewed through the mobile Ticketmaster site, Ticketmaster app or your MLB Ballpark app on either iOS or Android devices.