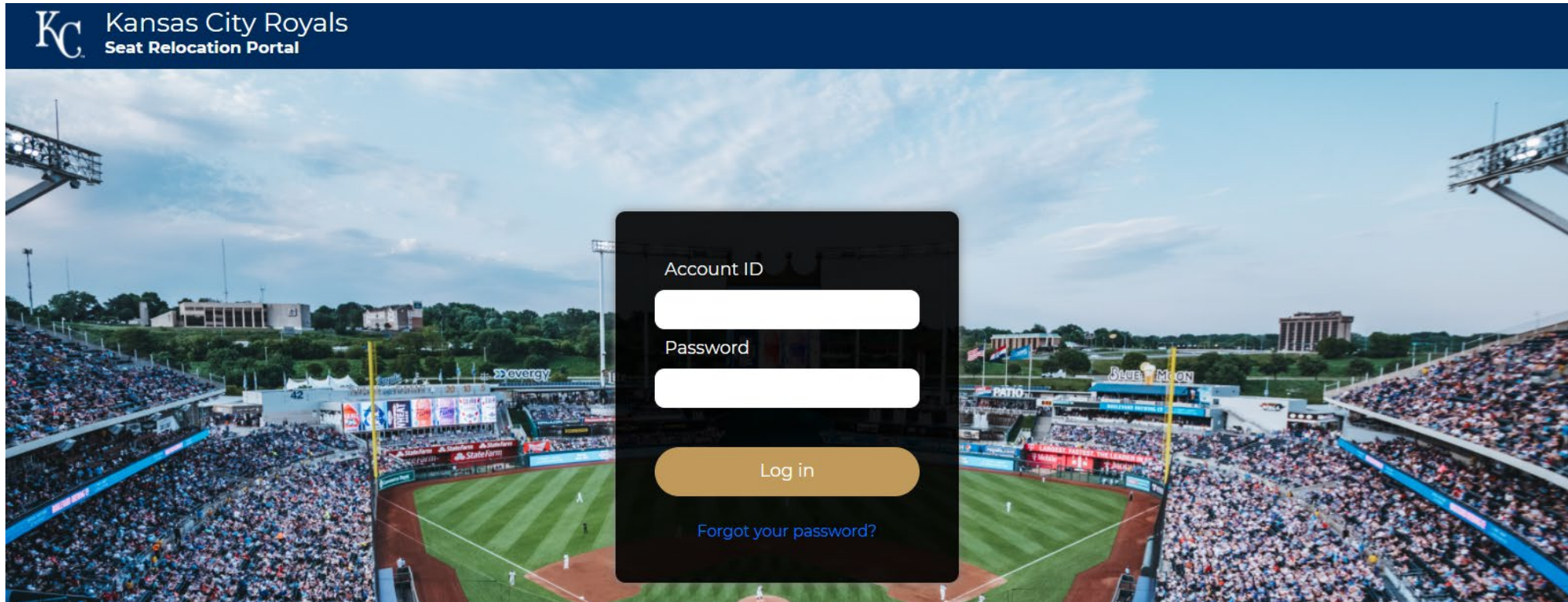




Virtual Seat Upgrade Guide

Getting Started



- Click the link in your email to be taken to your login page.
- You will be provided with your Account ID and Password.



Seat Upgrade

Welcome,

Ticket Office

ticketoffice@royals.com

Your current ticket product(s) and plan(s):

2024 Partial Plan 3 4 seats included \$1,400.00 Relocation available [Start relocation](#) ^

Your plan includes the following seats:

Section 421	Row J	Seat 5	\$ 350	360 View
Section 421	Row J	Seat 6	\$ 350	360 View
Section 421	Row J	Seat 7	\$ 350	360 View
Section 421	Row J	Seat 8	\$ 350	360 View

- After log-in, your current ticket packages and seat location will appear.
- To begin click 'Start relocation' (If you have multiple packages you will need to do this for each package you wish to relocate)
- Parking and/or Opening Day packages (Half and Partial plans) will not appear.

Seat Upgrade

Home 3 Change your plan: 2024 Partial Plan 3

Ticket
You are currently relocating **2024 Partial Plan 3**

Click on the 'Relocate' button to relocate seats. 1

Section 421	Row J	Seat 5	\$ 350	Relocate
Section 421	Row J	Seat 6	\$ 350	Relocate
Section 421	Row J	Seat 7	\$ 350	Relocate
Section 421	Row J	Seat 8	\$ 350	Relocate

Use the panel on the left to select the seats you would like to relocate by clicking on the 'Relocate' button. This action will not release your seats until the process is finished.

Then, click the 'Select new seats' button below to activate seat selection.
Or you can preview available inventory in the map by clicking on the button below.

4 Preview available inventory

Available • Current Seats • Selected • Single seat 2 Select new seats

- On the next page select the seats you wish to upgrade by clicking 'Relocate' then 'Select New Seats'. (1)
- If you only wish to add new seats simply click 'Select new seats' in the bottom right. (2)
- To change plans, use the drop-down menu at the top of the page (3). Now click "choose this plan" in the lower right corner.
- You can also preview available inventory on this page. (4)

Seat Map



- You are now taken to the interactive map where your current seat location is highlighted in purple
- To view available inventory, click any surrounding section highlighted in blue.

Seat Map

The screenshot shows a ticket relocation interface. On the left, a sidebar contains a 'Ticket' section with a 'Back' button and a 'Change your plan' dropdown set to '2024 Partial Plan 3'. Below this, it says 'You are currently relocating 2024 Partial Plan 3' and 'Select your new seats in the map.' The main content area is divided into three sections: 'Discarded Seats (4)', 'Relocated Seats (4/4)', and 'Additional Seats (0/9)'. The 'Relocated Seats' section contains a table with the following data:

Section	Row	Seat	Price	Action
Section 421	Row J	Seat 5	\$ 350	
Section 421	Row J	Seat 6	\$ 350	
Section 421	Row J	Seat 7	\$ 350	
Section 421	Row J	Seat 8	\$ 350	
Section 138	Row H	Seat 1	\$ 1,405	Remove
Section 138	Row H	Seat 2	\$ 1,405	Remove
Section 138	Row H	Seat 3	\$ 1,405	Remove
Section 138	Row H	Seat 4	\$ 1,405	Remove

At the bottom of the interface, there is a legend with four categories: 'Available' (blue dot), 'Current Seats' (pink dot), 'Selected' (grey dot), and 'Single seat' (orange dot). On the right side of the interface, the 'Total Balance' is \$4,220 and there is a 'Confirm selection' button. The main part of the interface is a 3D rendering of a stadium seating chart with blue seats. A section labeled 'Section 138' is highlighted in blue, and several seats within that section are also highlighted in blue, indicating they are available for selection.

- Click a section to view available seats highlighted in blue.
- Click on the seats you would like to upgrade into. You will see your new seats listed below your current location.
 - Click 'Confirm selection' once you are happy with your upgraded seats.
 - Note: Leaving a single open seat will result in an error message.



Confirmation Page

● 2024 Partial Plan 3 Your transaction will expire in 08:12

Current Seats

Section	Row	Seat	Price
421	J	5	\$ 350.00
421	J	6	\$ 350.00
421	J	7	\$ 350.00
421	J	8	\$ 350.00

Total: \$ 1,400.00

Seats Being Acquired

Section	Row	Seat	Price
138	H	1	\$ 1,405.00
138	H	2	\$ 1,405.00
138	H	3	\$ 1,405.00
138	H	4	\$ 1,405.00

Total: \$ 5,620.00

Balance due is for newly acquired seats only. This does not include any current balance due for seats being retained.

Seat relocation is a one-time opportunity. Once you click reserve, your former seats will become available for other season ticket members, and you will not be allowed to make another selection.

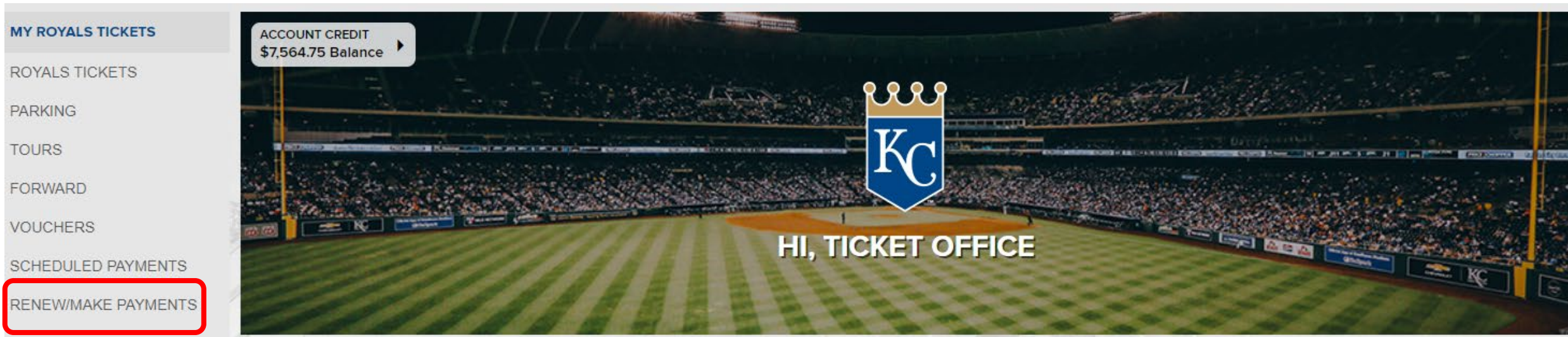
Your adjusted seat amount is listed below:

New seat location amount:	\$ 5,620.00
i Balance for Seats Being Acquired:	\$ 4,220.00

RestartReserve

- On the confirmation page you will see your current seats on the left and your new seats on the right.
- Click 'Reserve' and confirm your selection.
- Once your reservation is confirmed, click continue to payment in the lower righthand corner.

Claiming your Reservation/Making Payment



- Your new seats have been placed on reservation in your account. To claim them and complete the process:
- Log in to your [My Royals Tickets](#) account.
- Enter your login information to be taken to the face of your My Royals account.
- After logging in, click Renew/Make Payments on the left-hand side.
- Now click “Renew” on the next page to advance.



Claiming your Reservation/Making Payment

2024 PARTIAL PLAN 3

TICKET DETAILS

1 X PCKG-PARTIAL SEASON AT \$1,405.00 AISLE

Section	DUGOUT BOX 138
Row	H
Seat	1

3 X PCKG-PARTIAL SEASON AT \$4,215.00

Section	DUGOUT BOX 138
Row	H
Seat	2-4

DELIVERY METHOD

MLB Ballpark App - Instant Mobile Delivery
FREE

MLB Ballpark App - Instant Mobile Delivery

Delivery Details [EDIT](#)

Ticket Office

PAYMENT SCHEDULE

Pay in Full Auto-Renewal [CHANGE](#)

1

E-SIGNATURE REQUIRED AUTO-RENEWS

You have selected the Pay in Full payment option and opted to auto renew your season ticket package for subsequent seasons. To finalize enrollment, your electronic signature is required on the Auto-Renewal Terms and Conditions before completing your purchase.

DUE TODAY • \$5,640.00

ORDER TOTAL
\$5,640.00
\$5,620.00 Ticket Total + \$20.00 Fees

2 10-Month Auto-Renewal Payment Plan

E-SIGNATURE REQUIRED AUTO-RENEWS

You have selected the 10-Month Payment Plan and opted to auto renew your season package for subsequent seasons. To finalize enrollment, your electronic signature is required on the Auto-Renewal Terms and Conditions before completing your purchase.

Payment dates for your 2024 season package are as follows:

Installment 1: Due Now
Installment 2: October 13, 2023
Installment 3: November 15, 2023
Installment 4: December 15, 2023
Installment 5: January 16, 2024
Installment 6: February 15, 2024
Installment 7: March 15, 2024
Installment 8: April 15, 2024
Installment 9: May 15, 2024
Installment 10: June 14, 2024

PAYMENT 1 • DUE TODAY • \$582.00	PAYMENT 6 • FEB 15, 2024 • \$562.00
PAYMENT 2 • DUE TODAY • \$562.00	PAYMENT 7 • MAR 15, 2024 • \$562.00
PAYMENT 3 • DUE TODAY • \$562.00	PAYMENT 8 • APR 14, 2024 • \$562.00
PAYMENT 4 • DUE TODAY • \$562.00	PAYMENT 9 • MAY 15, 2024 • \$562.00
PAYMENT 5 • JAN 16, 2024 • \$562.00	PAYMENT 10 • JUN 14, 2024 • \$562.00

[CANCEL](#) [CONTINUE](#) **3**

ORDER TOTAL
\$5,640.00
\$5,620.00 Ticket Total + \$20.00 Fees

TOTAL DUE TODAY
\$2,268.00
+ Delivery Charges

4 CONTINUE TO CHECKOUT

*Any delivery charges displayed on this page are estimates only. When you proceed to the cart, the actual delivery charges will be calculated and precise totals will be displayed.

- On the next page choose a payment option for all orders listed (1).
- Select your payment plan by clicking the checkbox to the left of the plan (2). Make sure to select the same payment plan you had previously.
- Now click “Continue’ to confirm your plan (3). Then click ‘Continue to checkout’ to advance to the next step. (4)



Claiming your Reservation/Making Payment

2024 SEASON RENEWAL GROUP

ORDER #38607205
2024 PARTIAL PLAN 3

TICKET DETAILS

1 x PCKG-PARTIAL SEASON AT \$1,405.00	aisle
Section	DUGOUT BOX 138
Row	H
Seat	1

3 x PCKG-PARTIAL SEASON AT \$4,215.00	
Section	DUGOUT BOX 138
Row	
Seat	

DELIVERY METHOD
MLB Ballpark App - Instant Mobile Delivery
Ticket Office

PAYMENT SCHEDULE

Pay in Full Auto-Renewal
E-SIGNATURE REQUIRED AUTO-RENEWALS

You have selected the Pay in Full payment option and opted to auto renew your season ticket package for subsequent seasons. To finalize enrollment, your electronic signature is required on the Auto-Renewal Terms and Conditions before completing your purchase.

DUE TODAY - \$2,753.25
MSTR-6851

FINANCIAL SUMMARY

Tickets Total	\$5,620.00
2024 Service Fees	\$0.00
Subtotal	\$5,620.00
Credit Applied	-\$2,866.75
TOTAL DUE	\$2,753.25
DUE TODAY	\$2,753.25
Due Later	\$0.00

I AGREE TO THE FOLLOWING:
NOTE: By entering credit card information and checking out, you agree to be bound by the terms of the payment plan that you have selected. You agree to pay the amounts shown on the dates indicated. If you have selected an auto debit payment plan, you agree that the payment card you enter will be automatically charged on the dates indicated for the amount due on each installment date.

Adobe Sign
After clicking below you will be redirected to Adobe Sign. The payment plan you selected requires agreement to its terms and conditions where you can e-sign to complete your purchase.
Documents needed to sign: 1 of 1

CHECKOUT
Or Cancel Cart

1

2

- You are now ready to checkout. Any payments made for your original seats will be applied as credit. (1)
- If there is no card on file, scroll to the bottom of the page and add your preferred method of payment.
- Agree to the terms and conditions (2), and click 'checkout'.



Parking/Opening Day

- **If you are upgrading plans and need to switch your parking and/or Opening Day package to match, please contact the Membership Services Department either by phone or email during your appointment window.**



Contact Us

- **For any additional questions contact your Membership Account Executive directly or our Membership Services Department at (816) 504-4040, option 3, or seasonticketmember@royals.com.**