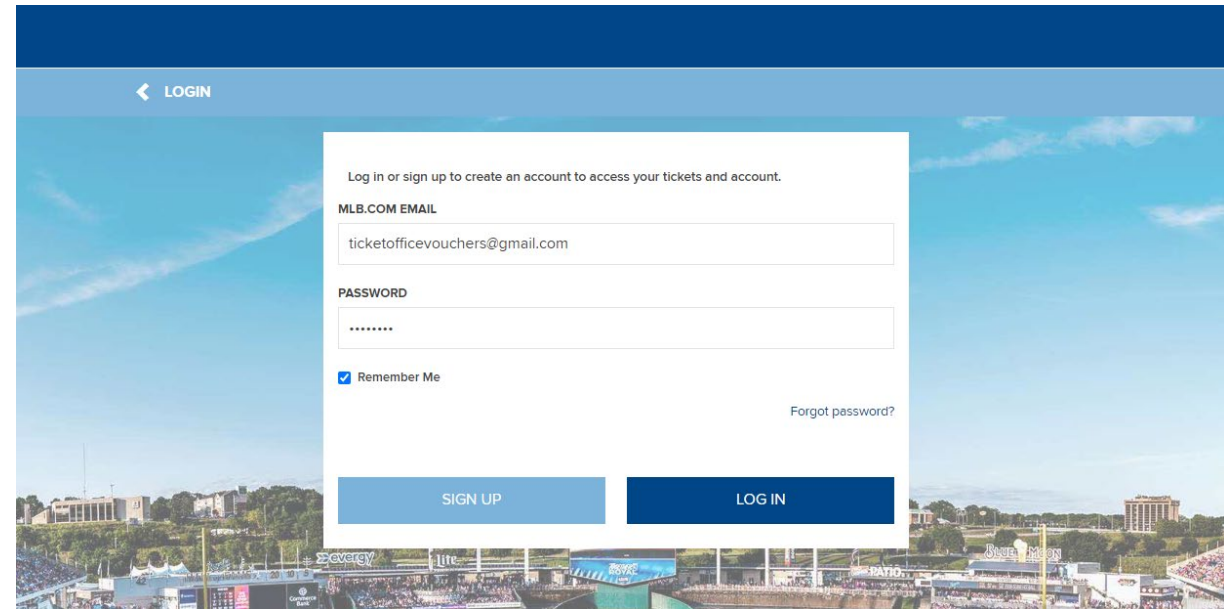




Fan's Choice Redemption Guide

Getting Started

- Log in using your MLB.com email address. This is not necessarily your Royals email address.
- If you do not remember your password, click "Forgot password?" to have it reset.
- You can click [here](#) to go to the Login page.

A screenshot of the MLB.com login page. The page has a blue header with a back arrow and the word "LOGIN". Below the header is a white login form with a blue background image of a baseball stadium. The form contains the following elements: a heading "Log in or sign up to create an account to access your tickets and account.", a label "MLB.COM EMAIL" above a text input field containing "ticketofficevouchers@gmail.com", a label "PASSWORD" above a text input field containing "*****", a checked checkbox labeled "Remember Me", and a link "Forgot password?". At the bottom of the form are two buttons: "SIGN UP" (light blue) and "LOG IN" (dark blue).



Getting Started

- If you do not have an MLB.com account, please click “Sign Up” and fill out the necessary information.
- Please ensure that you are using the email address associated with your Fan’s Choice Package.

FIRST NAME

Enter First Name

LAST NAME

EMAIL

PASSWORD

CONFIRM PASSWORD

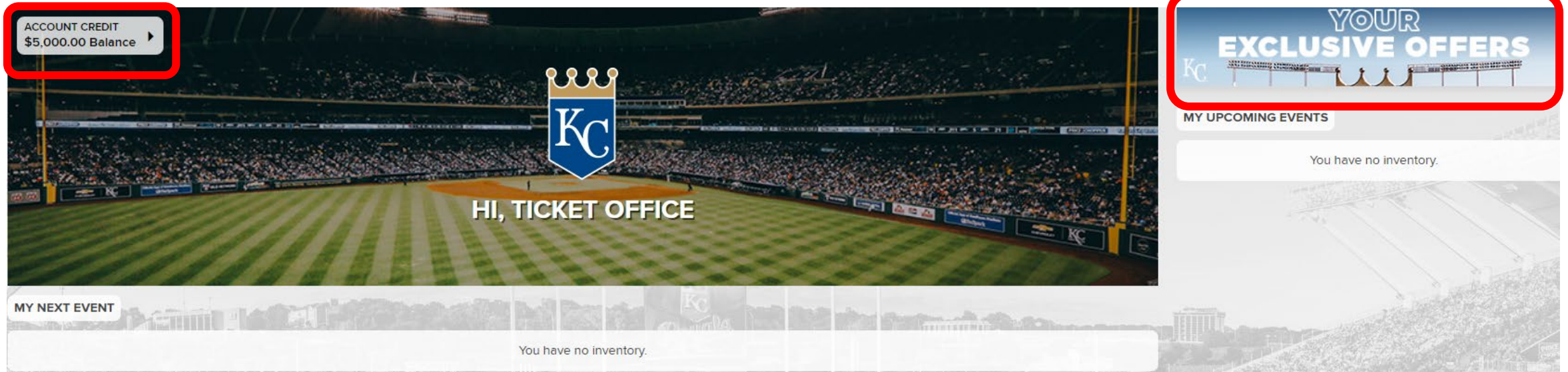
Passwords must be between 8 to 15 characters and contain at least one uppercase letter, one lowercase letter and one number. Passwords are case sensitive.

I agree to the [Terms and Conditions](#)

[Already have an account?](#)

SIGN UP

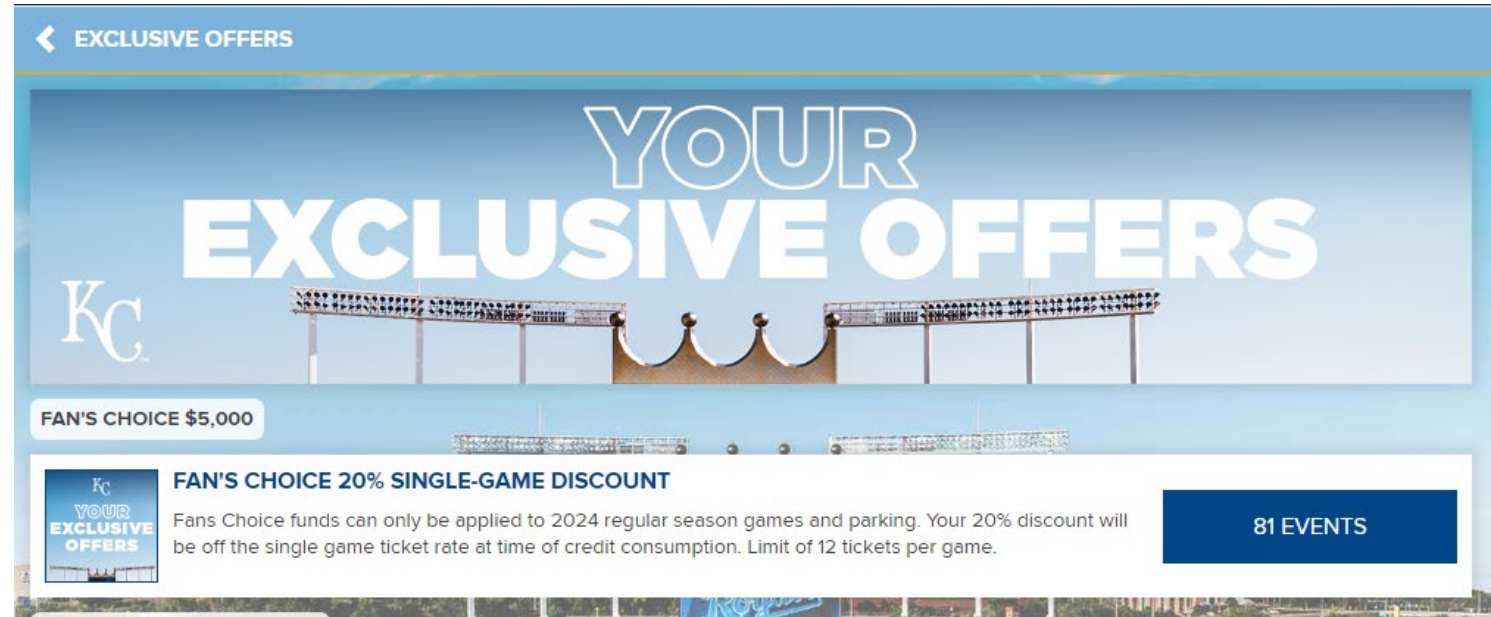
My Royals Account



- You are now in your My Royals Account.
- Your Credit Balance is in the upper left corner.
 - Please note, only the amount of funds that have been paid will appear.
- The 'Exclusive Offer' banner is in the upper right corner.
- Click the banner to continue.

Your Exclusive Offers

- You will now see your Exclusive Game Offers. Fans with eligible packages will have parking as an option as well.
- Select your offer and click into the blue tile on the right.



Getting Started

- All Royals Home Games will be displayed in a list view.
- Select your game from the list.

The screenshot shows a web interface for purchasing tickets. At the top, there is a navigation bar with a back arrow and the text "FAN'S CHOICE \$5,000". Below this is a filter section with three columns: "SORT BY" (set to "Date Earliest - Latest"), "DATE RANGE" (set to "Mar 2024 - Sep 2024"), and "DAY" (set to "All Days"). A large banner image of Kauffman Stadium at night with the Royals "KC" logo is displayed. Below the banner is a disclaimer: "Fans Choice funds can only be applied to 2024 regular season games and parking. Your 20% discount will be off the single game ticket rate at time of credit consumption. Limit of 12 tickets per game." The main content area is titled "EVENTS" and "81 RESULTS". It lists three games:

DATE	GAME	TIME	LOCATION
MAR 28	TWINS AT ROYALS - OPENING DAY	THURSDAY 3:10PM CDT	KAUFFMAN STADIUM, KANSAS CITY, MO
MAR 30	TWINS AT ROYALS	SATURDAY 3:10PM CDT	KAUFFMAN STADIUM, KANSAS CITY, MO
MAR 31	TWINS AT ROYALS	SUNDAY 1:10PM CDT	KAUFFMAN STADIUM, KANSAS CITY, MO

Seat Selection

- You are now taken to Kauffman Stadium Map.
- Click into a section and select your seats (up to 12 per game).
- Available seats are blue. Unavailable are grey. Your selected seats are Black.

TWINS AT ROYALS - OPENING DAY
 THU, MAR 28, 2024 3:10 PM | KAUFFMAN STADIUM
 FOR MORE INFORMATION, CALL 1-800-6ROYALS OR E-MAIL GROUPSALES@ROYALS.COM.

FIELD DIRECTION

4 Seats Selected

SINGL-FAN'S CHOICE \$5,000 438 Row A Seat 32 <small>This ticket type is available via an exclusive offer.</small>	\$23.00
SINGL-FAN'S CHOICE \$5,000 438 Row A Seat 31 <small>This ticket type is available via an exclusive offer.</small>	\$23.00
SINGL-FAN'S CHOICE \$5,000 438 Row A Seat 30 <small>This ticket type is available via an exclusive offer.</small>	\$23.00
SINGL-FAN'S CHOICE \$5,000 438 Row A Seat 29 <small>This ticket type is available via an exclusive offer.</small>	\$23.00

CLEAR 4 SEATS CONTINUE

Seat Selection

[← YOUR SHOPPING CART](#)

You have **14:46** to complete your order.

MAR 28 **TWINS AT ROYALS - OPENING DAY** [EDIT](#)
THURSDAY | 3:10PM CDT
Kauffman Stadium

TICKET DETAILS

4 × SNGL-FAN'S CHOICE \$5,000 AT \$23.00

Section	438
Row	A
Seats	29, 30, 31, 32
Price	\$92.00

DELIVERY METHOD

MLB Ballpark app Mobile Delivery [More Info](#)



[Change Delivery Details](#)

- In the cart, your seat selection will be shown at the top of the page.
- All eligible tickets for Fan's choice discounts will be labeled "SNGL-FAN'S CHOICE...", and your discount will be applied.

Seat Selection

- As you scroll down you will see your available credit.
- Click the check box labeled “Apply to my purchase” .
- Once your credit is applied your total amount due will change.
- Agree to the terms and conditions and click continue at the bottom of the page.

ACCOUNT CREDIT
You have \$5,000.00 of eligible account credits.
 Apply to my purchase: \$92.00

  Preferred by

TOTAL AMOUNT DUE	
Subtotal:	\$92.00
Credit Applied:	-\$92.00
Total Amount Due:	\$0.00

I agree to the below terms and conditions and have clicked on the links for additional information:
By clicking [Place Order], you accept these Terms and Conditions, as well as policies applicable to use.

Adding Parking

- Next you will be taken to your Order Summary page after completing your game tickets order.
- If your package is eligible for discounted parking, click the hamburger menu in the upper right corner.

THIS IS NOT YOUR TICKET
You will receive a confirmation email which will include instructions on how to access your tickets.

ORDER SUMMARY

MAR 30 TWINS AT ROYALS
THURSDAY | 3:10 PM
Kauffman Stadium

TICKET DETAILS
4 × SNGL-FAN'S CHOICE \$5,000 AT \$31.50

Section	409
Row	CC
Seats	1, 2, 3, 4
Price	\$126.00

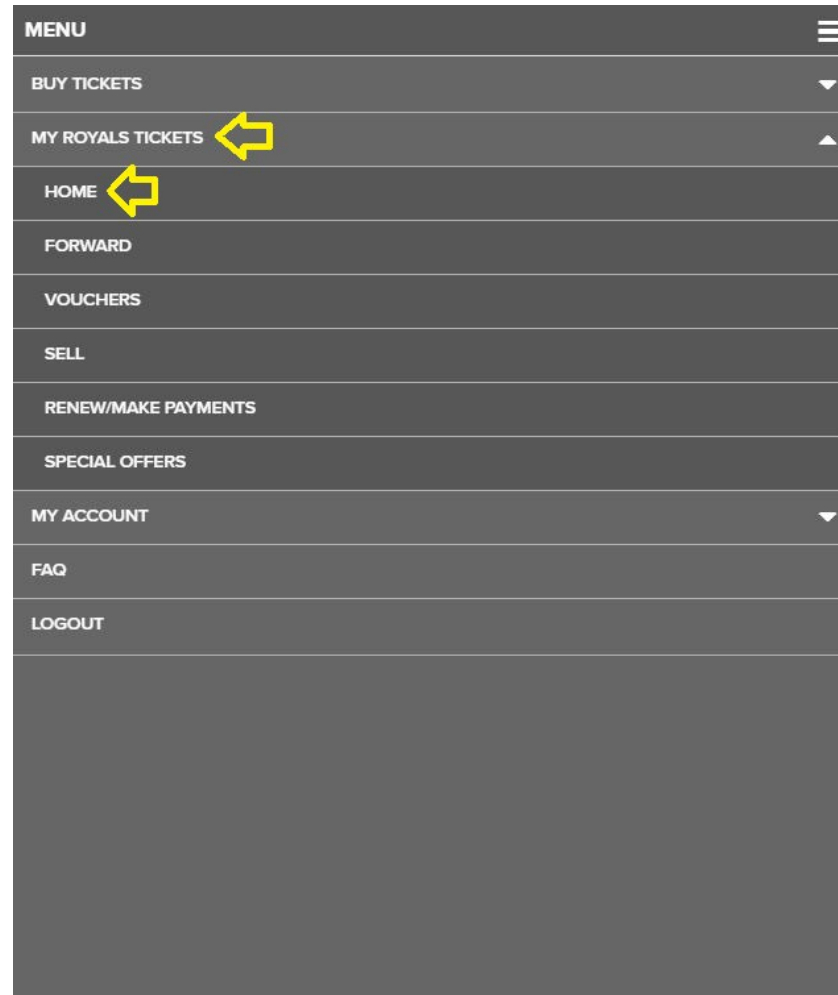
DELIVERY METHOD
MLB Ballpark app Mobile Delivery
[More Info](#)

TICKET ORDER INFORMATION
YOUR ORDER NUMBER:
RYLV - 2216566 - 59163525

TOTAL AMOUNT PAID	
Subtotal:	\$126.00
Credit Applied:	-\$126.00
Total Amount Paid:	\$0.00

Adding Parking

- Now click:
 - My Royals Tickets
 - > Home



Adding Parking

← EXCLUSIVE OFFERS

YOUR EXCLUSIVE OFFERS

KC

FAN'S CHOICE \$5,000

FAN'S CHOICE 20% SINGLE-GAME DISCOUNT

Fans Choice funds can only be applied to 2024 regular season games and parking. Your 20% discount will be off the single game ticket rate at time of credit consumption. Limit of 12 tickets per game.

81 EVENTS

2024 MEMBERSHIP PARKING

2024 MEMBERSHIP PARKING

2024 Membership Parking Limit of 2 per event

81 EVENTS

- You will be taken back into your account. Click the “Exclusive Offers” tab as you did before and select your parking event.

Adding Parking

- View the parking map and make your selection to the right. Continue in the cart and apply credit to your parking purchase as you did with your game tickets.

PARKING - TWINS AT ROYALS 1

THUR. MAR 28, 2024 3:10 PM | ROYALS PARKING

Set Your Search Options

How many tickets? - +

What's your price range per ticket?
\$14.00 \$16.00

Accessible Seats

4 RESULTS FOUND HIDE ADDITIONAL OPTIONS ^

PARKRES \$16.00

Reserved Parking

2 **SINGLE-MEMBERSHIP PARKING** \$16.00

★ This ticket type is available via an exclusive offer.

ADD TO CART

PARKING \$14.00

General Parking



Ticket Delivery

- All tickets and parking passes are digital and can be accessed via the MLB Ballpark app.
- You can download the MLB Ballpark app from your phone's App Store or Google Play. Visit www.royals.com/ballparkapp for more details.
- You will sign into the Ballpark app with the same login information you used to login to your My royals Account.
- You may contact us at ticketoffice@royals.com with any questions.