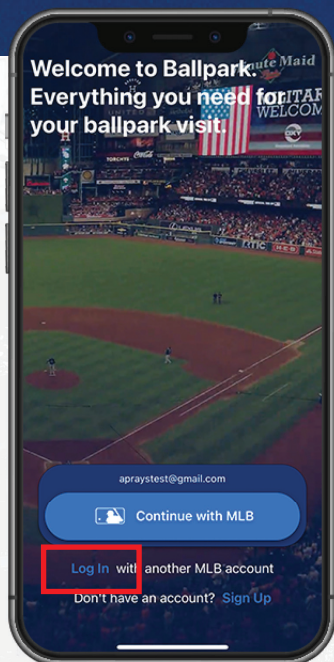


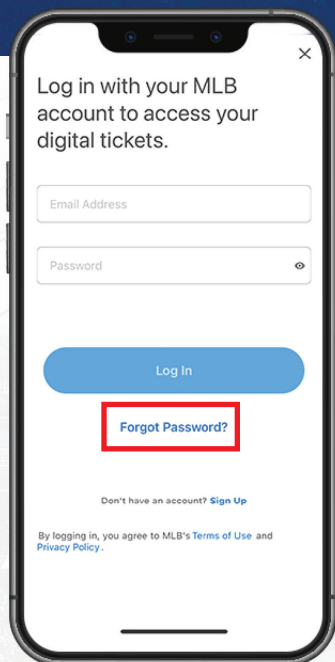


# HOW TO RESET PASSWORD



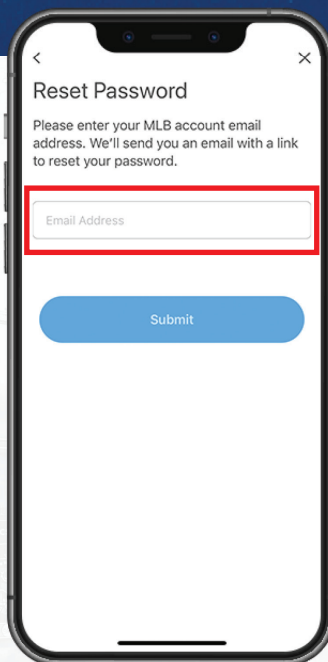
## STEP 1

Open MLB Ballpark App and click **log in** with another MLB account



## STEP 2

Click **forgot password**



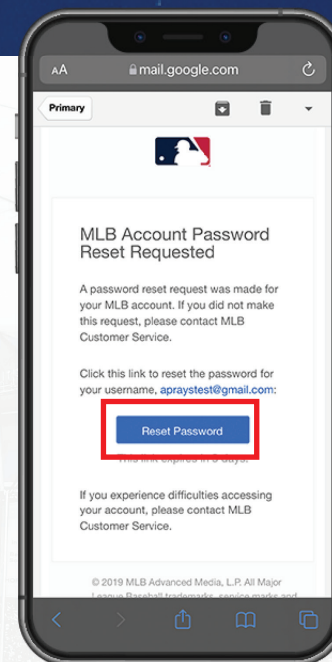
## STEP 3

Enter the email address used to purchase tickets from [raysbaseball.com/tickets](https://raysbaseball.com/tickets)



## STEP 4

Go to your email and open the **MLB Account Password Reset Request** email

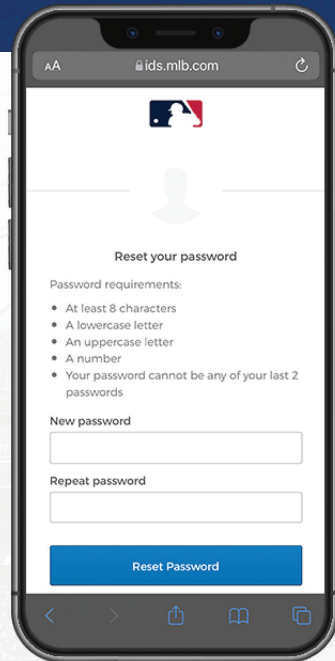


## STEP 5

Click **Reset Password**

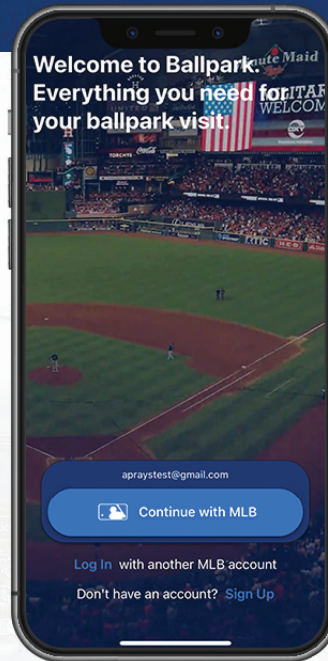


# HOW TO RESET PASSWORD



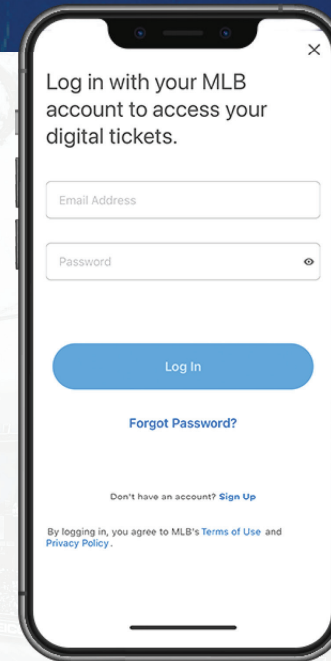
## STEP 6

Create a new password. Be sure to **follow requirements**



## STEP 7

Return to the MLB Ballpark App



## STEP 8

Log in using new password