



# SEASON TICKET EXCHANGES FROM YOUR MY RANGERS TICKETS ACCOUNT

(for package seats and package parking only)

Go to: [TEXASRANGERS.COM/MYTIX](https://TEXASRANGERS.COM/MYTIX)

Login with your MLB.com email and password (this is the same email and password you use when logging into the MLB Ballpark app)

If you're logging in from your computer you will click on the EXCHANGE option on the left side of your home screen.

**MY TICKETS**

- BUY TICKETS
- FORWARD
- EXCHANGE**
- VOUCHERS
- SELL
- DONATE TICKETS
- RENEW/MAKE PAYMENTS

HI, [redacted]

**MY NEXT EVENT**

<b>MAY</b>	<b>RAYS AT RANGERS</b>
<b>30</b>	MONDAY   7:05PM CDT GLOBE LIFE FIELD

[VIEW TICKETS \(2\)](#)

If you're logging in from your smartphone you'll click on the menu in the top right of your phone's screen, click on My Tickets and then Exchange.

**MY RANGERS TICKETS** [Menu Icon]

- BUY TICKETS
- MY TICKETS** [Up Arrow]
- HOME
- FORWARD
- EXCHANGE**

Once you have clicked on EXCHANGE you will see a list of your current month's games – to view all games simply click on the triangle next to the month and select "All" and choose the game you want to exchange out of.

MAY ▾	
ALL	
JANUARY	
FEBRUARY	
MARCH	
APRIL	
MAY	2
JUNE	13
JULY	10
AUGUST	19
SEPTEMBER	11
OCTOBER	7

After selecting the game you want to exchange out of you will see a list of your seats for that game and at the bottom of your page a "Ticket Actions" button. Choose the Exchange option and select the seats you want to exchange out of, then click Continue.

EVENT DETAILS

TB RAYS AT RANGERS  
TUE, MAY 31, 2022 7:05PM CDT  
GULDBERG LIFE FIELD

2 Seats

SECTION	Section 308	ROW	5	SEAT	23
SECTION	Section 308	ROW	5	SEAT	24

Exchange  
Forward

TICKET ACTIONS

SELECT TICKETS TO EXCHANGE

TB RAYS AT RANGERS  
TUE, MAY 31, 2022 7:05PM CDT  
GULDBERG LIFE FIELD

Only tickets in the same grouping can be selected for one exchange action.

2022 FULL SEASON - ORDER #3084926

<input checked="" type="checkbox"/>	SECTION	Section 308	ROW	5	SEAT	23
<input checked="" type="checkbox"/>	SECTION	Section 308	ROW	5	SEAT	24

Exchange  
Forward

The next page will show you the game you're exchanging out of, as well as the seat location. From here you'll click on the "Find Eligible Events" button and select the game you wish to exchange into.

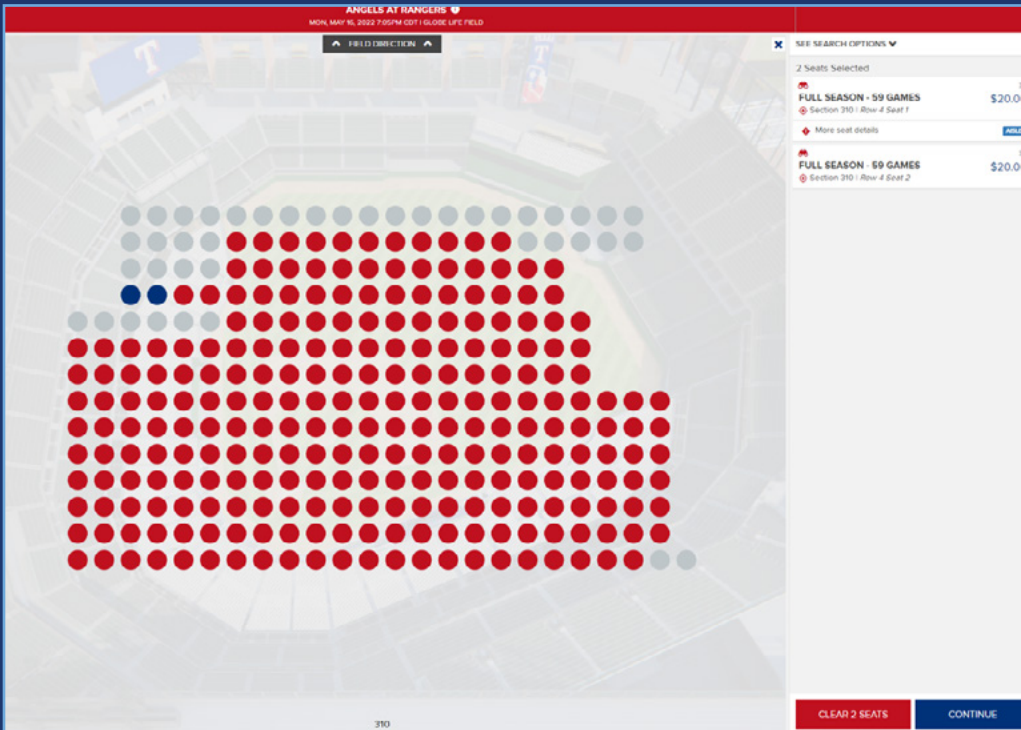
Continue to the next step to view the events that are eligible in exchange for the tickets you've selected to return. If the event you desire is not listed, it may be due to a lack of available seating or is not an equivalent option for the tickets ...

[More Info](#)

FIND ELIGIBLE EVENTS

Now that you've selected the game you want to exchange into you'll be taken to the seating map for that game where you can select your seats. After selecting your seats click CONTINUE to be taken to your cart.

**\*NOTE** – the system will not allow you to leave a single seat or a group of three so please be aware of that when making your selection.



Your cart will give you a summary of your exchange and tell you if there is a balance due on the order. If there is no balance due you can just check the box next to “I agree to the following” and click on the Place Order button.

After placing your order your new tickets will be automatically loaded into the MLB Ballpark app. If you do not see them populate we recommend you refresh your Tickets Tab until they do.

**\*Parking exchanges will follow these same steps!**

**\*To read about unused ticket exchanges please go to [TEXASRANGERS.COM/HANDBOOK](https://TEXASRANGERS.COM/HANDBOOK), click on the Ticket Policies and Procedures page then “Exchange Policies: Ticket and Parking” option.**

**\*Contact your sales rep or call the Season Ticket Member hotline at 817-533-1628 if you have any questions regarding exchanges.**

