



2024 Hospitality Areas

Menu, Reservation Details and Terms and Conditions





2024 HOSPITALITY MENU

PARTY TENT ★ ROOFTOP CATERING ★ HIGH & INSIDE PUB
THE PATIO ★ PASS AND STOW ★ OTHER PRE-GAME AREAS

Your Hospitality Area purchase includes 90 minutes of catering with the pre-selected menu and beverage package below. Catering is provided by our partners at Aramark. Substitutions are not permitted on food items. If this menu is sufficient for your needs, no further action is necessary.

The [2024 Ala Carte Menu](#) (*click to view*) offers food and beverage additions, including options to satisfy special dietary needs, that can be purchased in advance through your Aramark representative:

Donna White, Aramark Catering Sales Manager
267-570-2391, white-donna@aramark.com

Menu must be finalized at least 7 days prior to game date.

Freshly Popped Popcorn (gf, vegetarian)

Potato Salad (vegetarian)

Cheeseburgers** (gf without roll) *Lettuce, Tomato, Onion, House Pickles, American Cheese, Wonder Rolls*

Hatfield All-Beef Philly Franks (gf without roll) *Sauerkraut, Yellow Onions. Traditional Condiments, Wonder Rolls*

Ice Cream Novelties (vegetarian)(contain nuts) **and Water Ice** (gf)

Coke, Diet Coke, Sprite

Bud Light, Miller Lite, Yuengling Lager

Char Grilled Black Bean Burgers *available upon request*

Gluten-Free Hot Dog and Hamburger Rolls *available upon request*

Bottled smartwater *is available for purchase at \$6.51 per bottle*

(If bottled water is not purchased, chilled tap water will be available)

Items must be ordered in advance through Donna White at Aramark

For a complete list of food and beverage additions, click here: [2024 Ala Carte Menu](#)

Enhance your event with a

PREMIUM AND TOP SHELF CONSUMPTION BAR

Contact Donna White at Aramark for details

All prices include applicable sales tax and 22% administrative charge.

**Consuming raw or undercooked meat, poultry, seafood, shellfish, or egg product may increase your risk of food borne illness.
Menu options may vary during the season to reflect seasonality and availability.

Please note that menu items are subject to change at any time without notice.

PHILLIES SALES OFFICE ★ 215-463-1000 ★ GROUPTICKETS@PHILLIES.COM



2024 RESERVATION DETAILS HOSPITALITY AREAS

**PARTY TENT ★ ROOFTOP CATERING ★ HIGH & INSIDE PUB
THE PATIO ★ PASS AND STOW ★ OTHER PRE-GAME AREAS**

HOSPITALITY PACKAGE INCLUDES

- Access to your party area for a 90-minute event without field/game views (unless otherwise noted).
- Game tickets as indicated on the Event Invoice. Game tickets and hospitality passes must be purchased at a 1:1 ratio.
- 90-minute pre-selected buffet provided by Aramark – see Hospitality Menu.
 - Please note that we cannot guarantee buffet quantity adjustments should you purchase additional tickets closer than 3 business days prior to game date.
- If you provide a group name (shown on your Event Invoice), you will receive a “special welcome” in the 2nd and 6th innings, shown on the upper row of side message boards near the foul poles. Please review the Scoreboard name on the Event Invoice and call The Phillies at 215-463-1000 with any changes.
- Additional food and beverage items are available through Aramark. Menu must be finalized at least 7 days prior to game date.
- In some areas, catering time can be adjusted and/or bar service can be extended. Must be scheduled in advance through The Phillies and Aramark.

PAYMENTS, TICKETS

A \$1,020 non-refundable deposit per event is required to secure your reservation. Final payment is due 45 days prior to the game date.

The standard method of issuing game tickets and hospitality party passes (and parking passes, if purchased) is via mobile delivery, using the [MLB Ballpark app](#) (*click to view*). Visit the [Phillies Mobile Ticketing page](#) for guidance. If you require printed tickets, please alert The Phillies prior to making final payment.

Tickets and party passes will be available in the Ballpark app once final payment is made; however, barcodes may not appear until closer to the game date, at The Phillies’ discretion. To distribute tickets and party passes to your guests, use the ticket forwarding feature within the app.

New in 2024: the [Group Tickets Management Tool](#) allows you to manage your guest list, and in “one-click” forward all tickets and party passes electronically. Your guests receive an email with a link to the MLB Ballpark app for access to their tickets & passes.

On game day, attendees must show their party pass when arriving at the Hospitality Area. You or your designated host will be provided with wristbands for you to distribute to attendees.

TERMS AND CONDITIONS, INSURANCE

Your reservation is subject to the Terms and Conditions of the Event Agreement for Use of Suite or Club Deck or Hospitality Area at Citizens Bank Park. An e-signature via DocuSign is required on the Event Agreement for your reservation.

As outlined in the Terms and Conditions, certain events require proof of commercial general liability insurance (event insurance). If you do not carry event insurance, The Phillies can arrange coverage for you; the price is usually \$100. Submit your COI by email to Siana Wynn (swynn@phillies.com) or Maddie Kitnick (mkitnick@phillies.com) or via online collection system TrustLayer.

CATERING

Your purchase includes 90 minutes of catering, with a standard pre-selected menu consisting of ballpark fare and flowing beverages, as indicated on the Hospitality Menu form. Substitutions are not permitted on food items. Through Aramark, you can purchase additional food and beverage items offered in the [2024 Ala Carte Menu](#), including options to satisfy special dietary needs. For assistance, contact **Donna White, Aramark Catering Sales Manager**, at white-donna@aramark.com or 267-570-2391. Payment for additional items is made directly to Aramark and **must be finalized no later than 7 days prior to your game date**.

The Hospitality Menu and Ala Carte Menu are subject to change at any time without advance warning. Game-day purchases are available with limited options. Aramark is the exclusive caterer for The Phillies and no outside food or beverages are allowed into the Hospitality Area.

Catering includes a 22% Aramark Administrative Charge* and appropriate Philadelphia and Pennsylvania sales taxes. Exceptional service gratuities are at your discretion.

**This Administrative Charge is not intended to be a tip, gratuity, or service charge for the benefit of service employees and no portion of this Administrative Charge is distributed to employees. However, please note that 14.5% of the total food and beverage charges are distributed to the service employees as additional wages.*

ENHANCE YOUR EVENT

These options are subject to availability and must be arranged at least 2 weeks in advance. Call The Phillies to book.

- Discounted Phillies merchandise items can be purchased in advance and delivered to your party – [Photos & pricing available here.](#)
- Provide your guests with Preferred or Pre-Paid parking passes, available for \$28 (Preferred) / \$25 (Pre-Paid) each.
- Treat your guests to concession coupons, good on gameday at all ballpark retail stores and food and beverage locations.
- Celebrating a birthday or anniversary? The Birthday Package or Anniversary Package includes the birthday person's/couple's name in lights on the message boards. Several options available, including the Phunster Birthday Package with a visit to your seating location by a member of The Phillies entertainment staff to sing "Happy Birthday".
- Bachelor/bachelorette party? Phillies "Phinal Swing Before the Ring" T-shirts can be purchased for \$10 each. T-shirts can be mailed in advance. [Details available here.](#)
- Gender Reveal party? A Phillies Gender Reveal Box can be purchased in advance and opened during your event. [Details here.](#)
- A Phillies alumni player may be available to visit your party for photos, autographs, and to socialize with guests. Pricing starts at \$500.



YOUR HOSPITALITY AREA

Each party area is unique. Please call The Phillies with any questions about your location. [Images and info available here.](#)

The Party Tent is located next to the [Suite & Club Entrance–East](#) on Darien Street. The tent partially covers the open-air party space, which has a mix of dining tables and high-top cocktail tables.

New for 2024: Tent size and configuration have changed from previous years – call The Phillies with any questions.

The Rooftop Catering Area is in the right field corner, on the Rooftop above Ashburn Alley. The Rooftop area has limited game views, and with the purchase of adjacent bleacher seating, you can schedule your event to begin closer to game time and extend into the game (requires **advance approval** from The Phillies and Aramark). The catering area is open-air and partially covered by an awning, with a mix of dining tables and high-top cocktail tables. The bleachers are traditional bench seats with back support. **Please note:** although the catering area under the awning is private to your group, there will be general fans traveling through the area during your event. The closest entrances to the Rooftop are the [Left Field Gate](#) and [Suite & Club Entrance–East](#).

The High & Inside Pub is a climate-controlled room located in the upper deck behind home plate. The Pub features a built-in bar along with cocktail tables & barstools and multiple TVs. Additional picnic seating outside the Pub can be reserved should your party size go beyond 90 people. Arrangements can be made to run a tab at the bar, and/or guests can purchase drinks during your event (in addition to the beverages provided in the Hospitality Menu). The closest entrance to the Pub is through the [First Base Gate](#), then use the elevator behind [Section 119](#).

The Patio is in the left field corner overlooking the Coca-Cola Corner, [Left Field Gate](#), and Harry Kalas statue. The Patio is open-air and partially covered by an awning, with a large screen TV. Seating is a mix of dining tables and high-top pub tables with barstools.

Pass and Stow restaurant is located inside the [Third Base Gate](#). The private catering area is indoor, near the bar, and has high-top pub tables with barstools and large screen TVs.

PARTY TIMING / ENTERING THE BALLPARK

For most games, Citizens Bank Park opens 90 minutes prior to game time. Hospitality events typically begin immediately when the ballpark opens and end at game time. Early entrance is not permitted.

Please note: For 6:20 pm and 6:40 pm games, the ballpark opens at 5:35pm. On these dates, hospitality events will overlap with the beginning of the game. In most locations, TV viewing is available. Currently the Party Tent does not offer TVs.

Gate times:

7:15 pm game time – gates open 5:45 pm	4:05 pm game time – gates open 2:35 pm
7:05 pm game time – gates open 5:35 pm	2:05 pm game time – gates open 12:35 pm
6:40 pm game time – gates open 5:35 pm	1:35 pm game time – gates open 12:05 pm
6:20 pm game time – gates open 5:35 pm	1:05 pm game time – gates open 11:35 am
6:05 pm game time – gates open 4:35 pm	12:35 pm game time – gates open 11:05 am

Catering timing for the Rooftop Catering Area with bleacher seating can be flexed to begin closer to the start of the game. Must be arranged in advance through The Phillies. Event must begin by game time.

Attendees must show their party pass when entering the Hospitality Area. You or your designated host will be provided with wristbands for you to distribute to attendees.

CITIZENS BANK PARK, BAG POLICY, PARKING/TRANSPORTATION

New for 2024: Please make sure your attendees are aware of our **updated** [CBP Bag Policy](#): only very limited types of bags are permitted. Along with other restrictions, guests are prohibited from bringing in bags unless they are clear and no larger than 12"x12"x6", or fanny packs or narrow clutch purses no larger than 5"x7". Backpacks, laptop bags and other purses are not permitted. Security at entrance gates strictly enforces these rules.

Take note of our "[Know Before You Go](#)" [gameday info here](#).

CBP and the surrounding parking lots are **cashless**: no cash transactions at concession stands, stores, kiosks, or parking lots.

CBP is a smoke-free facility and has a no-reentry policy. Guests are subject to metal detection before entering the ballpark.

The sports complex [parking map and transportation information are available here](#).

WEATHER

Check the status of the game at [phillies.com](#), on social media @Phillies, or tune into 94.1FM WIP or your local Phillies station.



Terms and Conditions of Event Agreement for Use of Suite or Club Deck or Hospitality Area at Citizens Bank Park

These Terms and Conditions are incorporated into and are a part of the (1) Event Invoice (previously sent); (2) [Group Ticket Sales and Theme Nights Policies & Procedures for 2024 Games](#) (click link to access); and (3) Reservation Details for the [Suite](#), [Club Deck](#), or [Hospitality Area](#) (click link to access), and together with those documents create an agreement between the Customer identified in the Event Invoice (“Customer”) and The Phillies (the “Event Agreement”). Any conflict between these Terms and Conditions and the Event Invoice shall be controlled by the latter. Customer and The Phillies, each intending to be legally bound by the Event Agreement, hereby agree as follows:

1. **License:** The Phillies hereby license to Customer the right to access and use the Suite or Club Deck or Hospitality Area (each an “Area”) identified in the Event Invoice for the sole purpose of attending and watching a Philadelphia Phillies baseball game or such other event specified in the Event Invoice (the “Event”) on the date(s) identified in the Event Invoice. Customer may not include more than the maximum number of guests stated in the Event Invoice and each guest must have a ticket for admission to the Event.

2. **License and Other Fees:** Customer will pay The Phillies the amount(s) stated in each Event Invoice on the due date(s) listed in the Event Invoice. Customer may reduce the amount of tickets on hold at the time of payment in full as long as the total number of tickets is not fewer than the minimum ticket purchase required for use of the Suite, Club Deck, or Hospitality Area as applicable.

3. **Refunds or exchanges:** There will be no refund of any payment made nor any exchange of the License granted as part of the Event Agreement except in the event that an official game is not played on its scheduled date for any reason. If Customer seeks an exchange for a game that is not played on its scheduled date, Customer may reschedule the use of an Area for any other regular season home game in the same season (based on availability). If there is no available game date for the Area, Customer may exchange the License for a group ticket purchase for any other regular season home game in the same season (based on availability). If neither of the above are available, Customer shall receive a full refund. In the case of a game that was cancelled or postponed *after* the gates to Citizens Bank Park opened, Customer will receive a credit in the amount of the base cost of tickets only. The cost of the food and beverage service will not be credited, and Customer will need to repurchase food and beverage service and pay such other fees required for the use of the Area on the future date.

4. **Tickets:** Only persons with tickets for the Area may be in the Area as applicable at any time. The use of the Area by Customer and Customer’s guests is subject to the [terms and conditions](#) (click link to access) printed on or accompanying each ticket. Customer shall itself and shall cause its guests at all times to (a) maintain proper decorum while using the Area; and (b) observe all rules and regulations established from time to time by The Phillies and its concessionaires pertaining to the use of the Area. Notwithstanding anything in the Event Agreement to the contrary, The Phillies reserve the right to remove any person from the Area and/or from Citizens Bank Park at any time in its discretion.

5. **Food and Beverage:** As part of the license for use of an Area, a standard food and beverage package is

provided through ARAMARK Sports and Entertainment Services, LLC (“ARAMARK”), the cost of which is included in the amount stated in the Event Invoice. No food and beverages other than those purchased from ARAMARK or any other authorized concessionaire inside Citizens Bank Park may be brought into or consumed in the Area. The Phillies are not responsible for any food and beverage products or services provided and Customer waives any claim against the Indemnified Parties (as described below in section 8) for any damages or injury related to any act, error or omission by ARAMARK or any other authorized concessionaire inside Citizens Bank Park; however, ARAMARK shall not be included in the definition of Indemnified Parties solely for the purposes of the foregoing waiver to the extent that such damage or injury is caused by the sole negligence or willful misconduct of ARAMARK. The sales of alcohol in any Area may be prohibited if Customer or Customer’s guests engage in inappropriate behavior, as determined by The Phillies or ARAMARK. All food and beverage menus and service/distribution methods are subject to change at any time without advance notification.

6. Sponsorship, Signs and Banners, Intangible Property: Customer may not, without the prior approval of The Phillies, which may be withheld in the discretion of The Phillies: (a) permit the Event to be sponsored by or otherwise identified with any third party; (b) place or allow any signs, banners or other displays in or near Citizens Bank Park, whether within or outside of the Area; or (c) use or permit the use of, in connection with the Event, by Customer or otherwise whatsoever, the name, logos, colors, uniforms, emblems, trade names, trademarks, service marks, domain names, designs, logos, mascots, characters, identification, symbols or other proprietary designs of The Phillies, Citizens Bank Park or Citizens Bank, whether in Event advertising, invitations, publicity or promotional materials, press releases, flyers, handbills, radio and television announcements or otherwise whatsoever (other than the use of the name Citizens Bank Park and its address as the location of the Event).

7. Customer Restrictions and Indemnification: Customer will not add to, delete from, move or change, the interior of the Area. Banners and signs may not be hung inside or outside the Area. No cans or bottles may be removed from the Area at any time. Except for ordinary wear and tear, Customer will reimburse The Phillies and/or ARAMARK (as applicable) for the repair of any damage caused to the Area or to other property of The Phillies and/or ARAMARK (as applicable) caused by any act, error or omission of Customer or any guest of Customer. The Phillies and ARAMARK shall not be liable for any loss, damage or injury to any person or property of Customer or Customer’s guests in or upon the Area, including but not limited to theft or vandalism, except to the extent caused by the sole negligence or willful misconduct of The Phillies and/or ARAMARK (as applicable). Customer, for itself and its guests, assumes all risks and dangers incidental to the use of the Area and to attending the Event, including but not limited to, the danger of being injured by balls, bat and other objects. Customer will indemnify, defend and hold **The Phillies, ARAMARK, Philadelphia Ballpark Concession Joint Venture, the City of Philadelphia, Philadelphia Authority for Industrial Development and Philadelphia Industrial Development Corporation and their respective affiliates, officers, partners, owners, employees, independent contractors and agents (collectively, the “Indemnified Parties”)** harmless from each claim, liability, loss, cost and expense, including reasonable attorney’s fees and court costs, related in any way to the use of the Area by Customer or Customer’s guests or to any act, error or failure to act by Customer or any guest of Customer. In any case in which the claimant is a person directly or indirectly employed by Customer or anyone for whose acts Customer may be liable, the indemnification and defense obligations in this section shall not be limited in any way by any workers’ compensation law or by any limitation on the amount or type of damages, compensation or benefits payable by or for Customer under workers’ compensation laws, disability benefit acts or other employment benefit acts.

8. Miscellaneous: The Event Agreement shall be governed by Pennsylvania law (except that the following arbitration clause shall be governed by the Federal Arbitration Act) and any dispute, claim or cause of action arising out of or in any way related to the Event Agreement shall be settled by confidential, mandatory, final and binding arbitration held in Philadelphia and administered by the American Arbitration Association under its Commercial Arbitration Rules (including the Consumer Arbitration Rules if applicable). Any and all claims shall

be arbitrated on an individual basis only and shall not be arbitrated as a representative member of a putative class or in a private Attorney General capacity or consolidated or joined with or in any arbitration or other proceeding involving a claim of any other party. BOTH PARTIES HEREBY WAIVE ANY AND ALL RIGHTS TO A JURY TRIAL. The Event Agreement may not be amended except in a writing signed by both parties. Customer shall not assign or transfer any right or obligation under the Event Agreement to any third party, without obtaining the prior written consent of The Phillies. Neither the Area nor any ticket may be used in any sweepstakes, contest give-away or for advertising or promotional purpose without the prior written permission of The Phillies. Any purported sale, transfer or assignment in violation of the provisions of this section will be void and will constitute an event of default hereunder. The Phillies and ARAMARK shall not be liable for any losses or damages of any kind resulting from their respective non-fulfillment of any terms or conditions of the Event Agreement that is caused by fire, flood, an act of God, war, lockout, strike or other work stoppage, picketing, loss of power, burst pipes, law or any other cause that is beyond its reasonable control.

9. **Insurance:** If (a) Customer is a non-individual (e.g., a business, organization, or corporate entity), or (b) the number of estimated or actual guests at the Event exceeds 75, Customer will carry commercial general liability insurance from an admitted insurance carrier with an AM Best rating of A-8 or better, which shall provide coverage for Customer, with limits no less than \$1,000,000 per occurrence and \$2,000,000 aggregate, including without limitation bodily injury, death, property damage and contractual liability (covering Customer's indemnification obligations set forth in Section 8 above), with such insurance being on an occurrence basis. **Such insurance shall name the Indemnified Parties as defined in section 8 above as additional insureds and name The Phillies as the Certificate Holder** and state that such insurance is primary and not contributive to any other insurance available to the additional insureds and shall provide for notice of cancellation or termination or reduction in the policy limits or any other material policy changes as provided for in the policy. Customer shall deliver to The Phillies, within ten (10) days of Customer's receipt of these Terms and Conditions, a Certificate of Insurance confirming the existence or issuance of such insurance. If Customer will use vehicles in connection with loading and unloading equipment for the Event, it also shall carry automobile coverage including owned, leased, hired and non owned vehicles with a Single Limit of \$1,000,000 per accident. No insurance required above shall contain a self insured retention or contain a deductible in excess of \$5,000. Satisfaction of any and all deductibles shall be the responsibility of Customer. Notwithstanding the language above, The Phillies reserve the right, in The Phillies' sole discretion, to apply the insurance requirements above to any Customer and Event. **If Customer does not maintain the required insurance, insurance will be made available to Customer for purchase through a MLB insurance program to cover the Event at a reasonable price.**

10. **Limitation of Damages:** Notwithstanding anything contained herein to the contrary, in the event of any claim by Customer against ARAMARK and/or The Phillies in respect of the Event Agreement or the services rendered by ARAMARK and/or The Phillies to Customer pursuant to the Event Agreement, ARAMARK and/or The Phillies' liability to Customer shall be limited to the actual, direct damages, if any, incurred by Customer; in all cases regardless of the basis upon which liability is asserted. Such remedies shall be the sole and exclusive remedies available to Customer with respect to ARAMARK's and/or The Phillies' services pursuant to the Event Agreement. In no event shall ARAMARK and/or The Phillies be liable to Customer for any lost profits or opportunity of Customer (regardless of whether ARAMARK and/or The Phillies is advised of same), consequential, special or punitive damages.

11. **Third-Party Beneficiary:** The Phillies and Customer hereby acknowledge and agree that ARAMARK shall be an express third-party beneficiary with respect to Sections 6, 8, 9, 10 and 11 hereunder. ARAMARK shall be fully authorized and empowered to enforce its rights hereunder and to pursue all available remedies in respect of such enforcement.