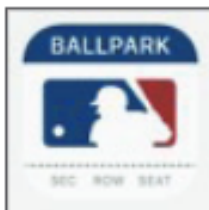




HOW TO DOWNLOAD THE BALLPARK APP

1. Search for MLB Ballpark app in your App Store (iPhone) or Google Play Store (Android) and download it.



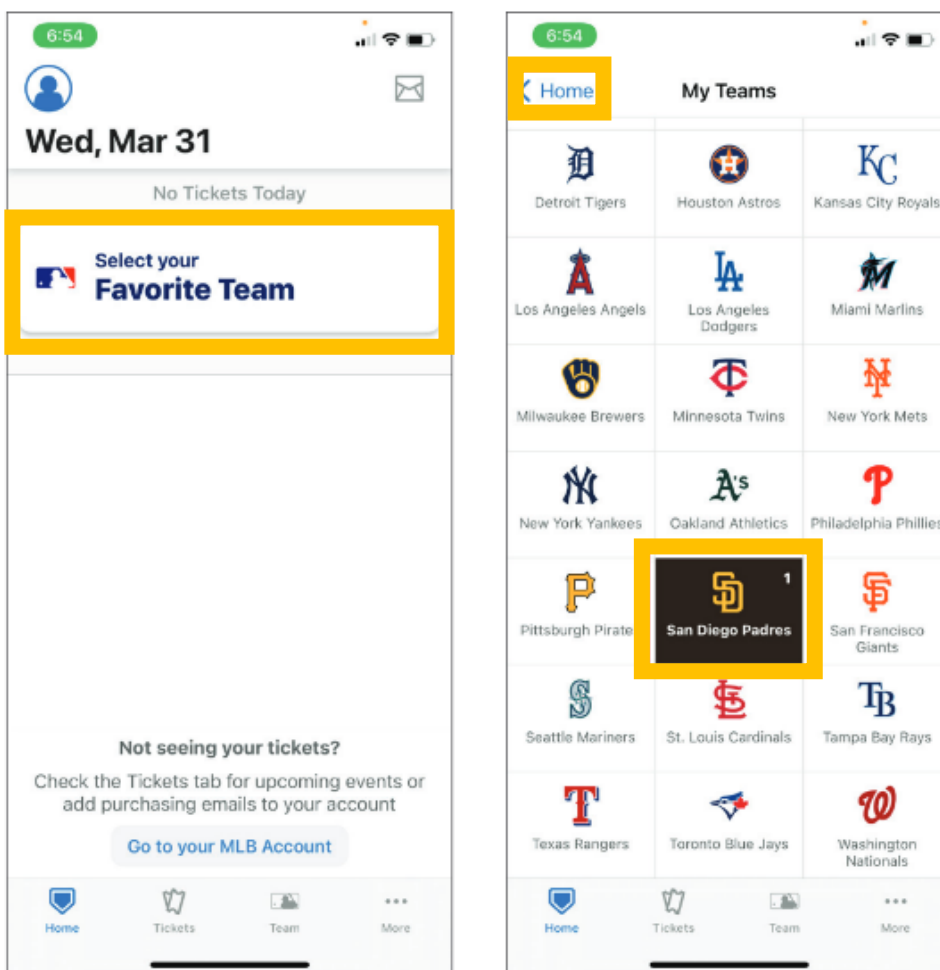
2. Once downloaded, open the MLB Ballpark App
3. If you already have an MLB.com account, select Login. If you do not have an MLB.com account, select Get Started.
 - If you think you have an MLB.com account but cannot remember the password, select login and then select the Forgot Password button. You will receive a reset password email from MLB. Follow the prompts in the email to reset your password. Please Note: These login credentials are different than your Manager account credentials. If you have trouble logging in, select Get Started and follow the prompts.



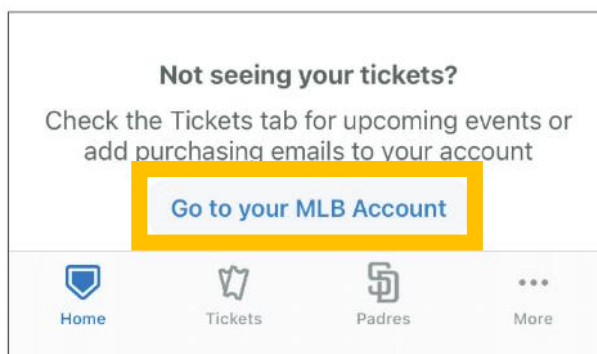


HOW TO DOWNLOAD THE BALLPARK APP

4. Once you have logged in, you will be asked to select your favorite team. Select San Diego Padres; it will turn brown when selected. Then press the Home button in the top left.



5. The first time you login to the MLB Ballpark app, you will not see tickets loaded. To see your tickets, you will need to link your email address to the account. To do this, press Go to your MLB Account on the Home tab.



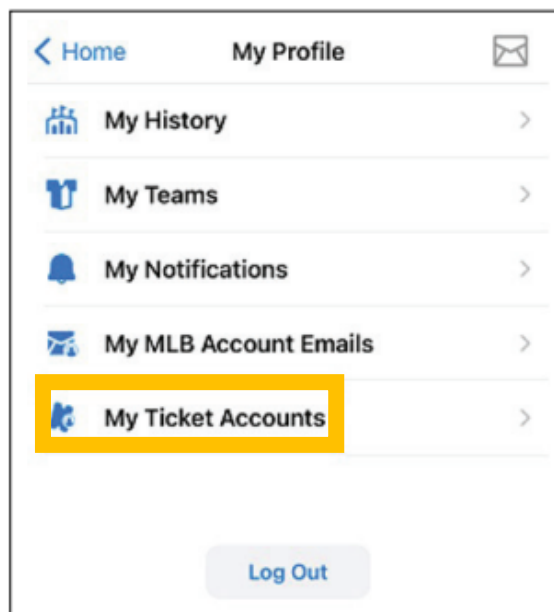


HOW TO DOWNLOAD THE BALLPARK APP

6. Make sure the email address listed is the email registered with your Padres ticketing account (the one used to login to Compadres/Account Manager). If it is not, add your Padres Account email by clicking Add Another Email.



7. MLB will send a confirmation email to the email address added. Once confirmed, you will see the email address populate under My MLB Account Emails. To see your season tickets, click the My Ticket Accounts button and select the account registered with your Padres account.





HOW TO ACCESS THE BALLPARK APP

8. Your tickets will be accessible in the Tickets tab and Home tab for you to use and transfer.

9. Tap to see your tickets specific to today's game via the Home tab.

10. To see a chronological list of your tickets, click the Wallet tab within the Tickets tab. Select a game and then an individual ticket to see the Scan View which is scanned upon entrance to Petco Park.

11. If sharing your Membership with family or seat partners, they may also download the MLB Ballpark App and sign in with your credentials if you wish for them to have equal access to the tickets.