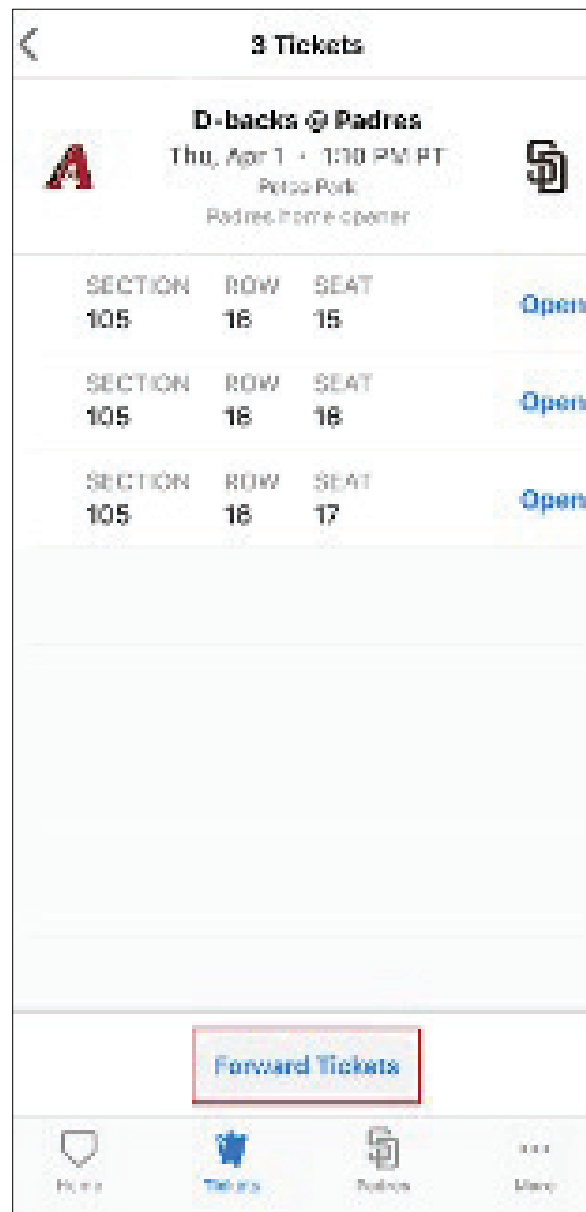




HOW TO TRANSFER VIA MLB BALLPARK APP

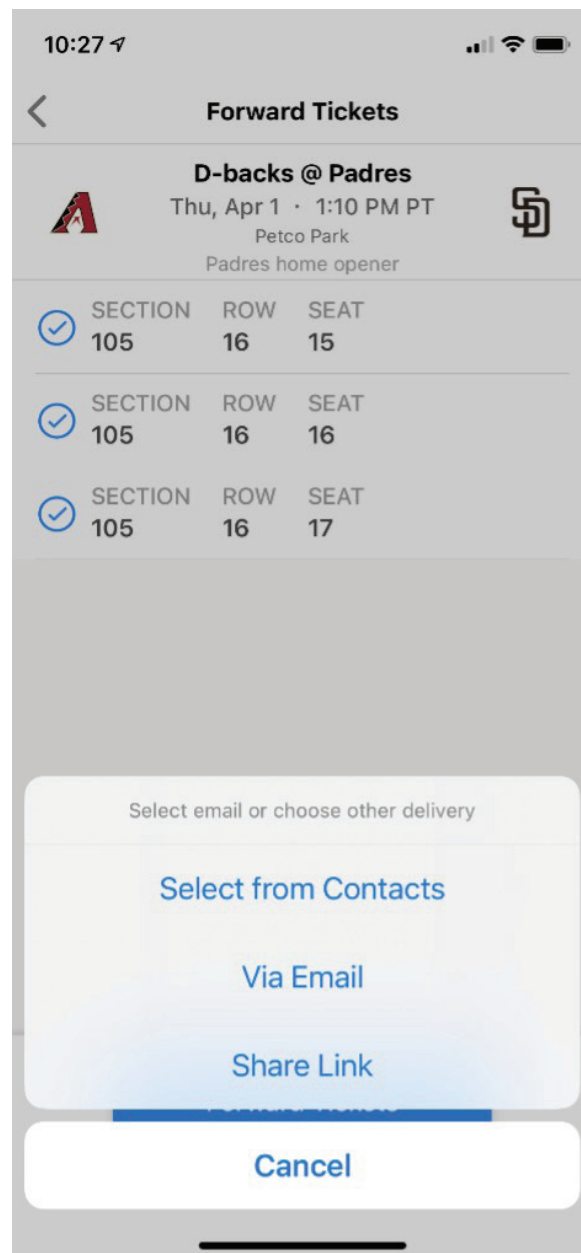
1. Open the MLB Ballpark app and click the **Tickets** tab.
2. Click the **Wallet** tab within the **Tickets** tab.
3. Select the game you would like to transfer.
4. Select **Forward Tickets**.
5. Select the ticket(s) you would like to transfer and press Forward Tickets.





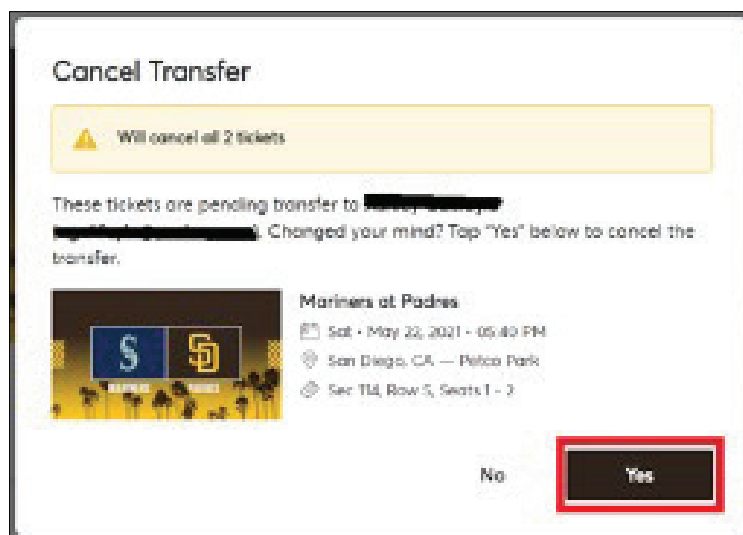
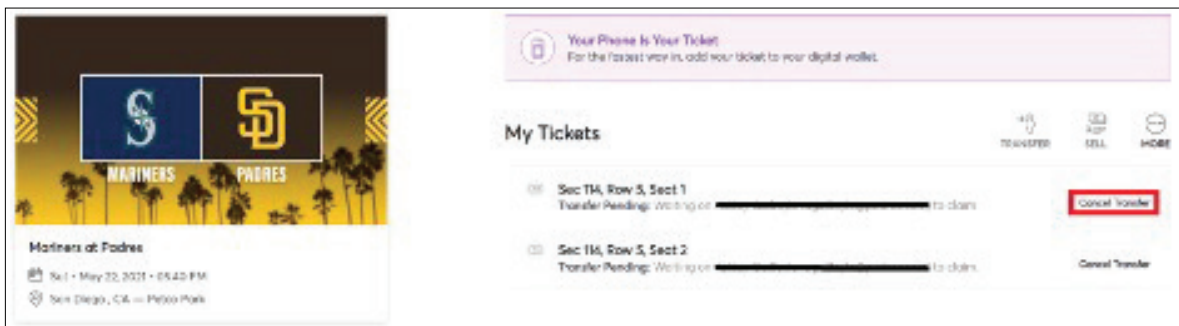
HOW TO TRANSFER VIA MLB BALLPARK APP

6. You can choose: **Select from Contacts** to text the tickets, **Via Email** to email the tickets or **Share Link** to text/email the tickets. Please note: if tickets are texted, the recipient will need to have the MLB Ballpark app downloaded on their smart phone in order to accept them.



HOW TO TRANSFER VIA MLB BALLPARK APP

7. Transferred tickets can be cancelled via Account Manager. Login at <https://am.ticketmaster.com/padres/#/> with your Padres account credentials. Click **Manage Tickets** at the top and select the game you transferred. Click **Cancel Transfer** next to the seats you wish to cancel. You will be asked to confirm the cancel. Once confirmed – the tickets will available on your account, which may take a few moments.





HOW TO TRANSFER VIA MLB BALLPARK APP

HELPFUL HINTS

- **Your recipient must download the MLB Ballpark app in order to receive the tickets.**
- **If you send the tickets to the wrong email address or send the wrong game, you can cancel the transfer before the recipient accepts the transfer by following the instructions listed at Step #6.**
 - **If the recipient has already accepted the transfer, you will need to contact them to have them forward the ticket(s) back to you - you cannot cancel a transfer once the tickets have been accepted.**
- **Transfer is the only ticket action accessible on both Padres Account Manager and the MLB Ballpark app. The app also allows you to text the tickets instead of transferring.**