



Ticket Transferring

MEXICO

MLB Ticket Allocation Overview

2 key items to note:

1

Inventory for the 2024 Mexico City Series for MLB Allocations will be accessed through Ticketmaster at this link:

<https://am.ticketmaster.com/mlb/>

2

Given this is an International Event, tickets will **NOT** be accessible in the Ticketmaster App or the MLB Ballpark App.

Transferring Tickets – 1

Step 1

Log in, or sign up with the email address that you were sent tickets to here: <https://am.ticketmaster.com/mlb/>

Things to Note

- Ticketmaster Logins are universal. If you have had tickets to other Ticketmaster events, you can use the same Email and Password.
 - If you need a new password, click “Forgot Password?” to trigger a password reset.
- If multiple people are managing inventory on one account, only one person can be logged into the account at a time.

Sign In to MLB

Powered by *ticketmaster*

New to Ticketmaster? [Sign Up](#)

Important Account Update

You can now use the same email and password for both your MLB ticket account and your Ticketmaster account.

MLB ticket holder? Use your existing email to sign in and update your password if prompted.

New here? Use your Ticketmaster email and password.

[Learn more](#)

Email Address

mexicoseriestickethelp@mlb.com

Password

.....

SHOW

Remember Me

[Forgot Password?](#)

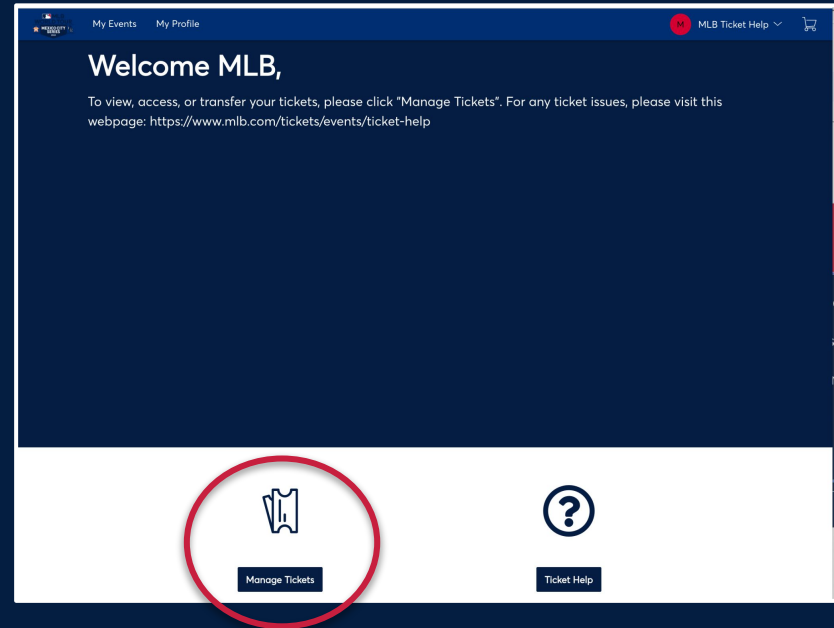
By continuing past this page, you agree to the [Terms of Use](#) and understand that information will be used as described in both the Ticketmaster [Privacy Policy](#) and [MLB Privacy Policy](#)

Sign in

Transferring Tickets – 2

Step 2

Once you are logged into <https://am.ticketmaster.com/mlb/>, navigate to the “Manage Tickets” icon.



Transferring Tickets – 3

Step 3

On the “My Events” page to view the Events you have on your account. Click “View Event Details” for the game you want to transfer tickets for.

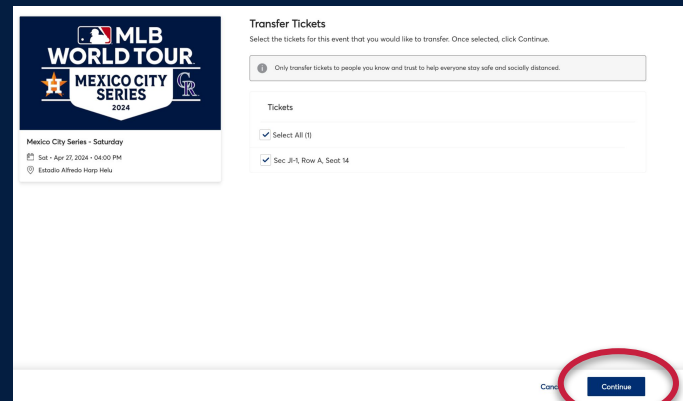
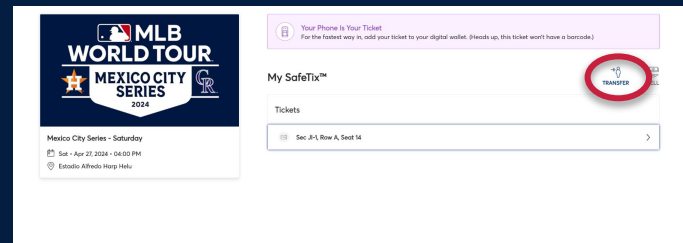
The screenshot shows the 'My Events' page on the MLB Ticketing website. The page has a dark blue header with 'My Events' and 'My Profile' tabs, a user profile icon, 'MLB Ticket Help', and a shopping cart icon. Below the header, the 'My Events' section features a search bar with the placeholder 'Find an event', a 'Transfer' button, and a 'My Listings' refresh button. A single event card is displayed for 'Mexico City Series - Saturday' on 'Sat • Apr 27, 2024 • 04:00 PM' at 'EAHH'. The 'View Event Details' button on the event card is circled in red.

Transferring Tickets – 4

Step 4

Click **“Transfer”** and then select the seats you would like to transfer.

Then click **“Continue”** in the bottom right corner.

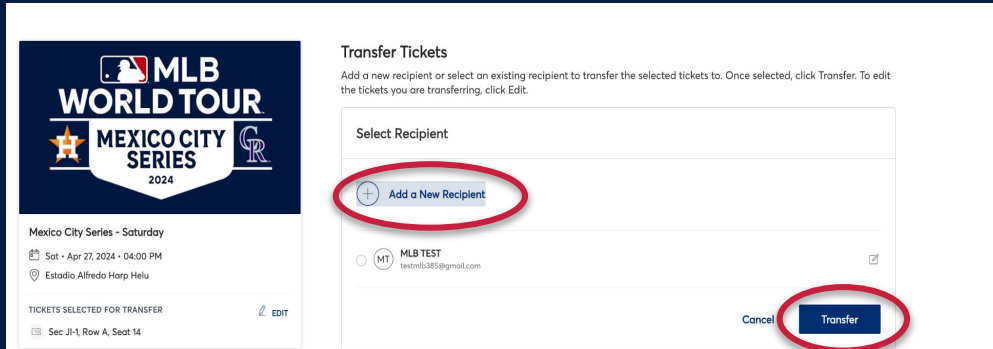


Transferring Tickets – 5

Step 5

If you are transferring tickets to someone for the first time, you will need to click **“Add a New Recipient”**.

Select the Recipient, and click **“Transfer”**.



The screenshot displays the MLB World Tour ticket transfer interface. On the left, a card for the Mexico City Series - Saturday game on April 27, 2024, at Estadio Alfredo Harp Helu is shown. The selected ticket is Sec J1-1, Row A, Seat 14. The main area is titled "Transfer Tickets" and includes instructions: "Add a new recipient or select an existing recipient to transfer the selected tickets to. Once selected, click Transfer. To edit the tickets you are transferring, click Edit." Below this is a "Select Recipient" section with a red circle around the "+ Add a New Recipient" button. A recipient named "MLB TEST" with email "twm1020@gmail.com" is listed with a radio button and a checkmark. At the bottom right, there are "Cancel" and "Transfer" buttons, with the "Transfer" button circled in red.

Transferring Tickets – 6

Step 6

Once tickets are transferred, you will receive a notification that tickets have been successfully sent.

The end user will receive an email to accept their tickets.

You're All Set!

You have transferred your tickets successfully!

Expiration Info:

MLB TEST has until Sat • Apr 27, 2024 • 05:00 PM to accept the transfer.

We'll let you know when MLB accepts the tickets. If anything changes, though, you can easily cancel the transfer as long as the recipient hasn't accepted them yet.

[Go Back to Manage Tickets](#)



Mexico City Series - Saturday

Sat • Apr 27, 2024 • 04:00 PM

Estadio Alfredo Harp Helu

TRANSFERRED TICKETS

Sec J1-1, Row A, Seat 14
Transferred to testmlb385@gmail.com