



I'M GOING TO A MARLINS GAME!

The Miami Marlins play
baseball at loanDepot park
in Miami, FL.



PARKING



I will park in a parking garage. After, I will cross the sidewalk to get to the ballpark.

There will be a lot of sights, smells, sounds and people as I get closer.

SECURITY

When I arrive at the ballpark, I will go to the gate and wait in line to go through security.

The metal detectors are to keep me safe. I have to walk through the metal detector. I will also need to give the security guard any items I might be bringing with me into the park like my iPad, iPhone, bag or comfort item. But don't worry, I will get it back after I pass through the metal detector.



TICKETS



After I pass through security, I will walk to a gate to have my tickets scanned. I may have to wait in line. I will use the MLB Ballpark app to pull up my tickets.

TICKETS



I may have to wait in line. When I get to the front of the line, I will show my tickets to these nice employees in light blue polos. They will scan my tickets for me to be able to go in. My tickets tell me where my seats are at.

GETTING TO MY SEAT

I will get to my seat
using the escalator,
elevator, stairs or ramp.





FINDING MY SEAT

There are many seats at loanDepot park. If I need help finding my seats, I can ask an employee. This is what my seat will look like.

Once I find my section, I will show the usher my ticket and they will help me find my seat.

GETTING A SENSORY BAG

I can ask to borrow a sensory bag
at the Guest Services kiosk at
section 15. There are items in the
sensory bag that will help me feel
calm.



WHAT'S IN A SENSORY BAG?



There are items in the sensory bag that will help me feel calm. I can use the headphones and the fidget tools in my sensory bag to help me stay calm and enjoy the game with my group/family.



NATIONAL ANTHEM

Someone will sing the national anthem on the field right before the game starts. I will stand up and remove my hat if I'm wearing one, just like the players do.

PLAY BALL!

The Marlins will start to play baseball! During the game, there will be lots of excitement. There will be music and a lot of cheering! It's okay to cover my ears or wear headphones if it gets too loud.





CONCESSION STANDS

If I get hungry or thirsty, I can buy some food or something to drink at a concession stand. The stadium has lots of choices. I may have to wait in line.

CELEBRATIONS

During the game, there will be lots of celebrations. Someone may stand up in front of me to cheer. I can stand up and cheer too! It's okay to cheer loudly for my team.





Sometimes, the lights may start to flash and I'll see different color lights from my seat. This mostly happens when the Marlins hit a homerun but can also happen when the game is about to begin or when the team wins the game!

If one of the players hits a ball into the stands, everyone will try to catch it!
Whoever catches the ball gets to keep it!



#MARLINSIMPACT

DECEMBER

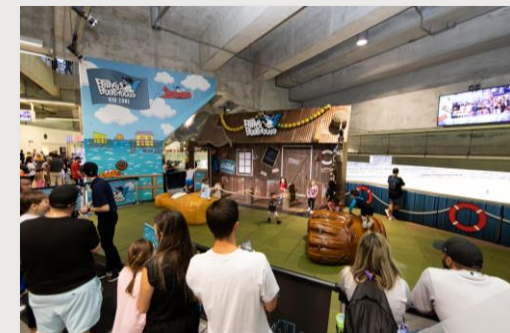


WHAT TO DO AT THE BALLPARK

I can go see the Bobblehead Museum inside of the stadium if I want to. It is located by section 35. I will be able to see over 600 bobbleheads!

BILLY THE MARLIN

If I want to take a picture with Billy the Marlin, I can go to Billy's Kid Zone by section 34 during the 5th inning.



GETTING HELP

During my visit at loanDepot park, I can ask the event staff any questions I have. If I get lost or need help, I should look for a friendly staff member. Marlins staff members will be wearing polos. Depending on what department they work in, the color of the uniform changes (light blue, dark blue, black, or red).



LEAVING

Once the game is over, there may be many people leaving at the same time. I should stay with my group or family and leave together. I will exit through the gate I entered in and go back to the car.

