



Desktop Tutorial

01

Enter the Cloud Club App

On our Cloud Club website, www.mlb.com/giants/tickets/cloud-club, click on Cloud Club Mobile App

02

Access the Club

Click Access the Club, then enter your MLB Ballpark credentials

03

Redeem Credits

Use list view or calendar view to select your game date

*select your seats one game at a time

04

Choose Your Seats

Choose between reserved balcony seats or lounge access only, then select # of seats desired

05

Confirm Redemption

Confirm your game date, seat location and number of credits is correct. Click Redeem Tickets.

06

Confirmation Email

A confirmation email will be sent in which you can forward to guests attending if needed.

07

Enjoy the Game!

We hope you and your guests enjoy your visit to the Cloud Club!

Your tickets will be located in your MLB Ballpark App wallet to forward to guests if needed

01

Enter the Cloud Club App

On our Cloud Club website, click on
Cloud Club Mobile App

The screenshot shows the San Francisco Giants website. At the top, the navigation bar includes the Giants logo, "SAN FRANCISCO GIANTS", and a "GIANTS BASEBALL GAME UP" logo. The main navigation menu lists: TICKETS, SEASON TICKETS, SPRING TRAINING, NEWS, SCHEDULE, ROSTER, STATS, VIDEO, SCORES, STANDINGS, FANS, GIFT GUIDE, COMMUNITY / FUND, MLB.TV, SHOP, TEAMS, ESPAÑOL, and ACCOUNT. The central banner features the "THE CLOUD CLUB" logo, which consists of three interlocking loops. Below the logo, the text reads: "San Francisco Giants introduce a brand new way to experience premium sports entertainment at Oracle Park." A black circle highlights an orange button labeled "Cloud Club Mobile App". To the right of the main banner is a sidebar with a "Download the Official App" button and a list of links under the heading "Inside Giants Tickets": Thrill 22 Plan, Single Game Tickets, 2022 Spring Training Tickets, Promotions & Giveaways, Special Events, 2022 Ticket Deposits, Groups & Hospitality Experiences, Vouchers, and The 415. The bottom right corner of the page features a vertical image of a Giants player in an orange jersey.

SAN FRANCISCO GIANTS

GIANTS BASEBALL
GAME UP

sfgiants.com

TICKETS SEASON TICKETS SPRING TRAINING NEWS SCHEDULE ROSTER STATS VIDEO SCORES STANDINGS FANS GIFT GUIDE COMMUNITY / FUND ... MLB.TV SHOP TEAMS ESPAÑOL ACCOUNT

Download the Official App MLB

GIANTS BASEBALL
GAME UP

THE
CLOUD CLUB

San Francisco Giants introduce a brand new way to experience premium sports entertainment at Oracle Park.

Cloud Club Mobile App

Download the Official App MLB

Inside Giants Tickets

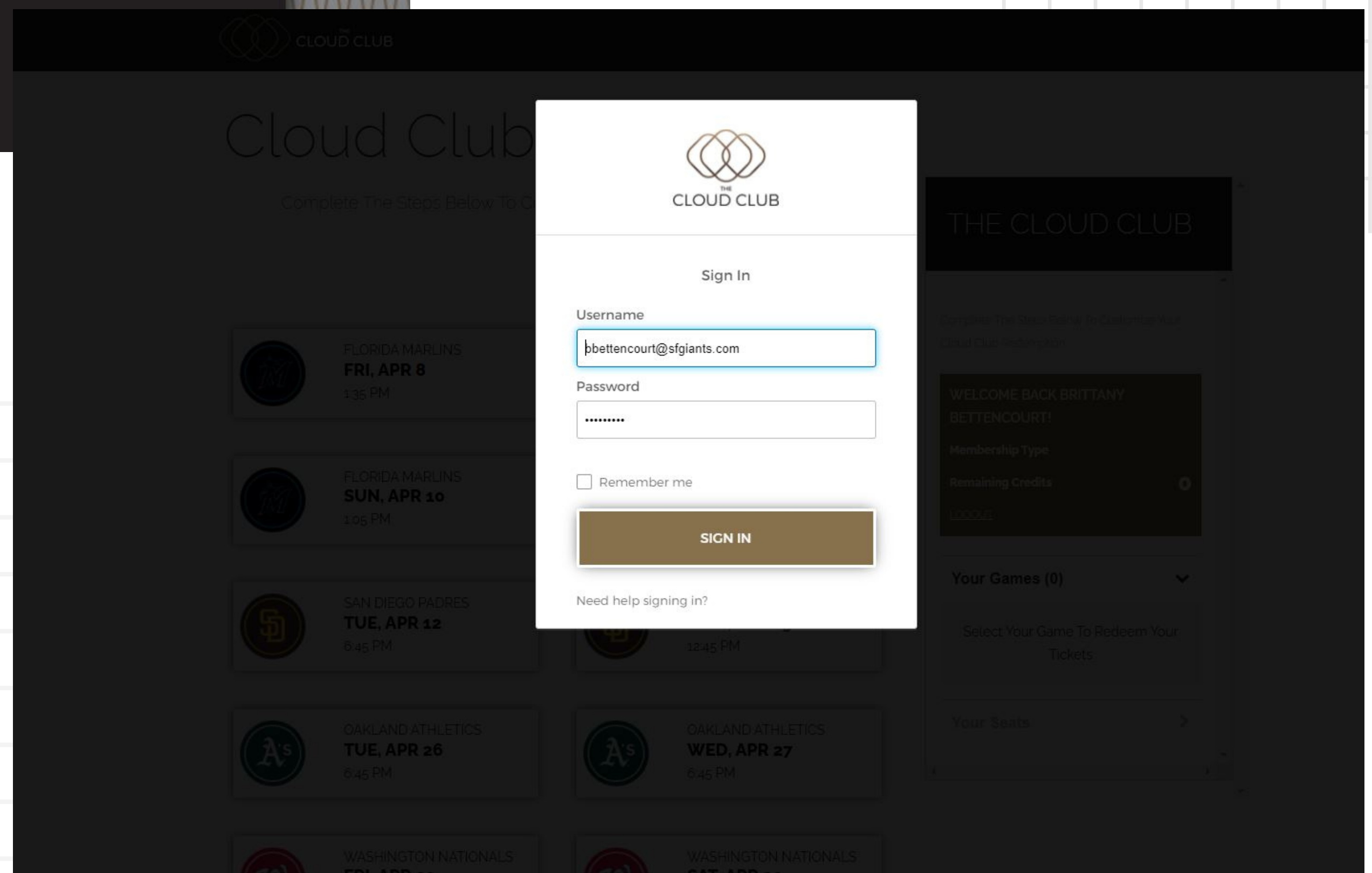
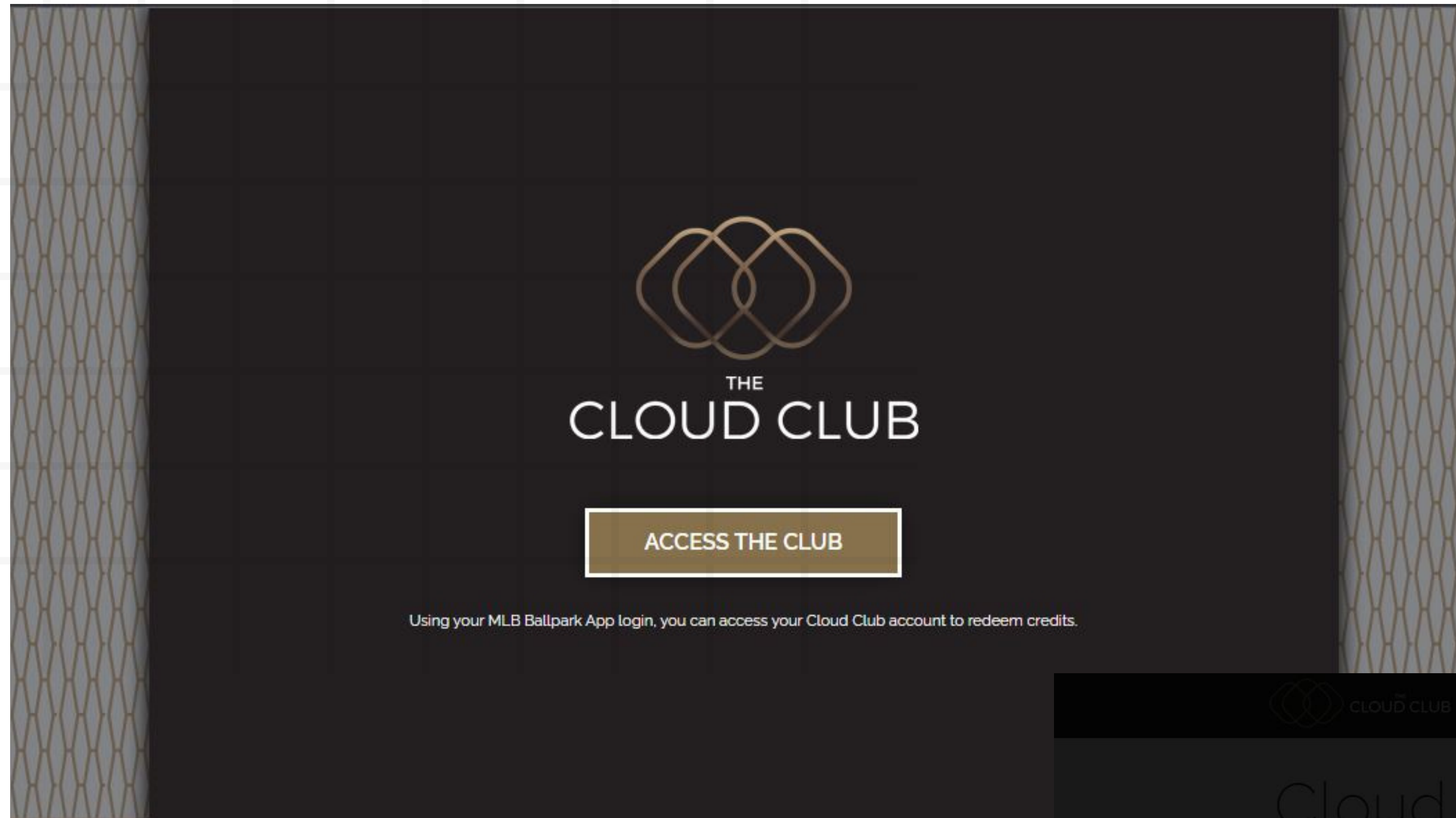
- Thrill 22 Plan
- Single Game Tickets
- 2022 Spring Training Tickets
- Promotions & Giveaways
- Special Events
- 2022 Ticket Deposits
- Groups & Hospitality Experiences
- Vouchers
- The 415

GIANTS BASEBALL
GAME UP

02

Access the Club

Click Access the Club, then enter your MLB Ballpark credentials



03

Redeem Credits











Use list view or calendar view to select your game date

*select your seats one game at a time



Cloud Club Redemption

Complete The Steps Below To Customize Your Cloud Club Redemption

 FLORIDA MARLINS FRI, APR 8 1:35 PM	 FLORIDA MARLINS SAT, APR 9 1:05 PM
 FLORIDA MARLINS SUN, APR 10 1:05 PM	 SAN DIEGO PADRES MON, APR 11 6:45 PM
 SAN DIEGO PADRES TUE, APR 12 6:45 PM	 SAN DIEGO PADRES WED, APR 13 12:45 PM
 OAKLAND ATHLETICS TUE, APR 26 6:45 PM	 OAKLAND ATHLETICS WED, APR 27 6:45 PM
 WASHINGTON NATIONALS FRI, APR 29 7:15 PM	 WASHINGTON NATIONALS SAT, APR 30 1:05 PM

THE CLOUD CLUB

Complete The Steps Below To Customize Your Cloud Club Redemption

WELCOME BACK BRITTANY BETTENCOURT!

Membership Type

Remaining Credits 0

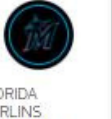









LOGOUT

Your Games (0) ▼

Select Your Game To Redeem Your Tickets

Your Seats >

April, 2022

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8  FLORIDA MARLINS 1:35 PM	9  FLORIDA MARLINS 1:05 PM
10  FLORIDA MARLINS 1:05 PM	11  SAN DIEGO PADRES 6:45 PM	12  SAN DIEGO PADRES 6:45 PM	13  SAN DIEGO PADRES 12:45 PM	14	15	16
17	18	19	20	21	22	23
24	25	26  OAKLAND ATHLETICS 6:45 PM	27  OAKLAND ATHLETICS 6:45 PM	28	29  WASHINGTON NATIONALS 7:15 PM	30  WASHINGTON NATIONALS 1:05 PM

May, 2022

S M T W T F S

THE CLOUD CLUB

Complete The Steps Below To Customize Your Cloud Club Redemption

WELCOME BACK BRITTANY BETTENCOURT!

Membership Type

Remaining Credits 0

LOGOUT

Your Games (0) ▼

Select Your Game To Redeem Your Tickets

Your Seats >

04

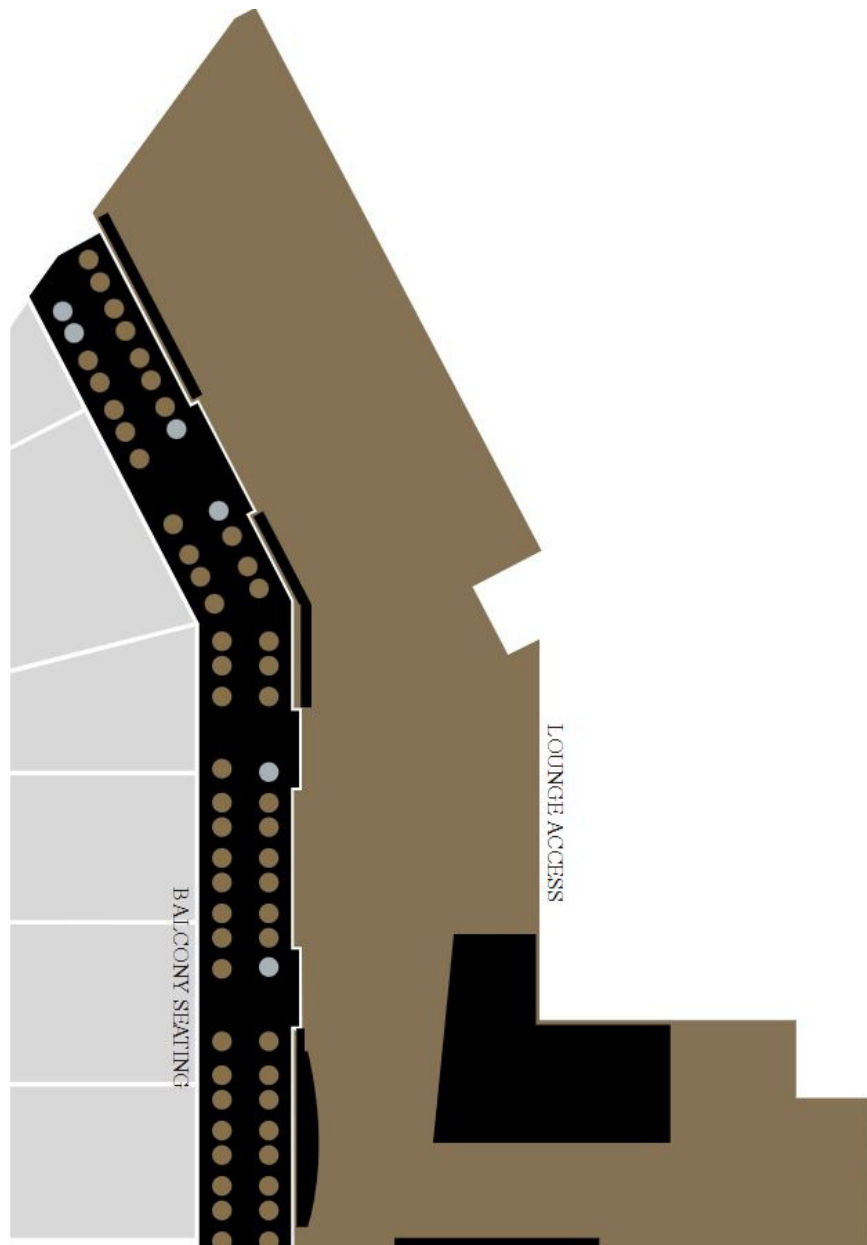
Choose Your Seats

Choose between reserved balcony seats or lounge access only, then select # of seats desired



Choose your location

Choose the section and number of credits that suits you and your guests best. Your personal Fan Relations Representative will find you the best available seating within that section for the game you've chosen selected.



+
-

THE CLOUD CLUB

Back to section list

Select Your Seats

ROW	SEAT
A	3
A	4
A	5
A	6
A	7
A	8
A	9
ROW	SEAT

Back to section list

Select Your Seats

QUANTITY & SEATS SECTION

1 LOUNGE ACCESS

Best Available

GAMES

SAN DIEGO PADRES
MON, APR 11 AT 6:45 PM PDT

CONTINUE TO CHECKOUT

05

Confirm Redemption

Confirm your game date, seat location and number of credits is correct. Click Redeem Tickets.



Cloud Club Redemption

REDEMPTION INFORMATION

All seats are reserved on a first come first serve basis. Once redeemed you will receive a confirmation email with details on how to access and use your tickets in the ballpark.

The health and safety of our members and guests is our top priority. Please visit our website for a detailed overview of the health and safety guidelines followed at Oracle Park.

REDEEM TICKETS

TIME LEFT TO COMPLETE

11:50

WELCOME BACK BUILDER LIFEBLUE!

Account Level Cloud Club Builder

Remaining Credits **102**

Your Games

 SAN DIEGO PADRES
MON, APR 11 AT
6:45 PM PDT

SECTION	ROW	SEATS
CLOUD CLUB	ADM	5

[Change My Games](#) | [Change My Seats](#)