Jays Care Foundation 50/50 FAQS

General

How does the Jays Care Foundation 50/50 work?

The 50/50 administered by the Jays Care Foundation is a licensed raffle governed by the AGCO (Alcohol and Gaming Commission of Ontario), where individuals purchase ticket(s) for the opportunity to win 50% of the total money raised through the sale of 50/50 tickets for that game.

Where does the other 50% of the jackpot go?

The other 50% of the jackpot (minus permitted program expenses related to running the draw) goes towards Jays Care Foundation programs in Ontario. To learn more about Jays Care and our programs, please visit www.jayscare.com.

Who is eligible to buy 50/50 tickets?

If you meet the following criteria, you are eligible to purchase 50/50 tickets:

- Must be 18 years of age or older at the time of purchase
- Must be located in the Province of Ontario at time of purchase
- Must not be:
 - Member of Jays Care Foundation Board of Directors
 - o Full-time, part-time or student employee of the Jays Care Foundation
 - An employee of the Alcohol Gaming Commission of Ontario
 - Employees of the supplier of the 50/50 System who and involved with the development and/or support of the 50/50 System; and
 - Such other persons designated from time to time as Related Parties by the Foundation

Note: Prior to the purchase of a Ticket, you will be required to verify your eligibility and that the information is complete and accurate.

Where can I purchase 50/50 tickets?

Tickets for Jays Care Foundation 50/50 draw can be purchased by eligible purchasers:

- In person from a Jays Care Foundation seller at the Rogers Centre during Blue Jays home games
- Online at <u>jayscare.com/50-50-draw</u>

Can I play more than once in a game?

Yes. You can purchase more than one ticket per event or game. The limit is \$1,000 per participant per transaction.

What are the odds of winning?

The odds of winning the Prize are based on the number of Tickets sold during an event.

Do I have better odds online?

Your odds of winning do not change based on the manner in which you purchase your 50/50 raffle ticket, online and in-venue sales have the same odds of winning. The odds of winning the Prize are based on the number of Tickets sold during an event.

What are the early bird prizes?

Fans will have the chance to win the following prizes if they purchase a ticket before the certain cut off dates:

- 1. 2020 Honda Civic Sport Sedan
- 2. Cavan Biggio Signed Jersey
- 3. Bo Bichette Signed Jersey
- 4. Vladimir Guerrero Jr. Signed Jersey

When do sales close for Early Bird Prizes?

2020 Honda Civic Sport Sedan

Tuesday February 18, 2020 – Sales close at 11:59PM EST Friday July 24, 2020 – Winning number is announced at 12:00PM EST Saturday July 25, 2020

Cavan Biggio Signed Jersey

Tuesday February 18, 2020 – Sales close at 11:59PM EST Sunday July 26, 2020 – Winning number will be announced 12:00PM EST Monday July 27, 2020

Bo Bichette Signed Jersey

Tuesday February 18, 2020 – Sales close at 11:59PM EST Sunday July 26, 2020 – Winning number will be announced 12:00PM EST Monday July 27, 2020

Vladimir Guererro Jr. Signed Jersey

Tuesday February 18, 2020 – Sales close at 11:59PM EST Sunday July 26, 2020 – Winning number will be announced 12:00PM EST Monday July 27, 2020

If I win an early bird prize, am I still eligible to win other early bird prizes along with the jackpot?

Of course! As long as you purchase a ticket before sales close of the first early bird prize, you will be eligible to win all prizes along with the jackpot amount.

How is the winning number drawn?

A unique winning number is randomly generated and issued by the electronic 50/50 Raffle system out of the numbers purchased (in-stadium and online) for that particular draw.

What is the cut off to purchase a 50/50 ticket?

Online sales will close at 11:59PM EST on Tuesday August 11, 2020.

What is your refund or return policy?

Currently, if you have purchased tickets from February 18, 2020 until July 7, 2020 and are not satisfied with the new guaranteed jackpot, you are eligible for a refund until the first early bird prize is drawn on July 24, 2020 at 11:59PM EST. Any refunds after July 24, 2020 11:59PM EST will no longer be accepted.

When is the winning number drawn and posted?

The winning number is drawn and posted at 12:00PM EST on Wednesday August 12, 2020. Once the winning 50/50 number has been drawn, you can find it and the estimated prize amount:

Announced in game and displayed on

- Made available on Jays Care Twitter channel (@JaysCare)
- And found on the Jays Care Foundation website (jayscare.com/50-50-draw)

How can I claim my prize if I have the winning number?

If you have the winning 50/50 number, please contact An Mai at An.Mai@bluejays.com. You must complete the required winner claimant documents provided by Jays Care Foundation, and submit two pieces of government- issued photo ID within 6 months of the draw date to claim prize winnings.

The winning ticket cannot be tampered with (we reserve the right to deny winnings if the ticket has been reproduced or changed from its original state).

Please note: Online ticket sales must be claimed by the individual named in the original purchase transaction. Jays Care Foundation is not responsible for any division of the winning prize amount to any other party other than the individual named in original purchase transaction.

What currency do I get paid in?

All transactions and winnings are paid in Canadian Dollars. Prizes will be paid by cheque payable to the winner.

When can I expect to receive my winnings?

Prize winnings will be mailed out by cheque within 30 days. Once prize claim process is completed and the cheque is ready to be mailed, you will be contacted by the Jays Care Foundation.

If I win - can I play again?

Absolutely! If you are a previous 50/50 winner, you remain eligible to win future 50/50 raffles if you continue to meet all the terms of eligibility.

Online

Is the online draw the same draw that happens at the Blue Jays game?

Yes. The Jays Care Foundation Online 50/50 is part of the same raffle that happens in-stadium at the Toronto Blue Jays baseball games.

Am I eligible to purchase an Online 50/50 ticket?

If you meet the following criteria, you are eligible to purchase online 50/50 tickets:

- Must be 18 years of age or older at the time of purchase
- Must be located in the Province of Ontario at time of purchase

Note: Prior to the purchase of a ticket online, you will be required to verify your eligibility and that the information is complete and accurate.

Do I need to live in Ontario to play?

You do not need to live in the province of Ontario to purchase a 50/50 ticket but you do need to be physically located within the province of Ontario at the time of purchase of your online 50/50 ticket to be eligible to play.

How can I pay for my online 50/50 ticket?

Our online 50/50 website accepts the following payment types: Visa, Mastercard and American Express.

I purchased a 50/50 ticket but didn't get my numbers - what do I do?

For all purchase inquiries, please email <u>Jayscare5050@bluejays.com</u> for 5050 support. A representative will respond as soon as possible to your inquiries.

I think I, or someone I know may have a problem with gambling – what should I do?

The Jays Care Foundation promotes responsible gaming at all times. If you are looking for help or advice about problem gambling please visit: www.problemgamblinghelpine.ca or contact the Ontario Problem Gambling Help Line / Free Health Services Information: 1-888-230-3505.