

FLEX PLAN VOUCHER REDEMPTION Guide



Flex vouchers will be loaded into your online account for you to view, Redeem and manage. Follow the steps below to successfully redeem any unused Flex Plan voucher.

If you are logging in for the first time or have any problems logging in or accessing your ticket inventory, please call 414-902-4000 for assistance.

STEP ONE - CLICK THE GREEN REDEEM VOUCHERS BUTTON

- This button is located on the flex redemption page. Once you click it, you will be taken to a login screen, to login into your Brewers account.

A green rectangular button with the text "Redeem Vouchers" in white.

- Or you can access the MENU button from any game link and LOGIN to your Brewers.com/MLB.com account.



STEP TWO - HOW TO LOG INTO YOUR BREWERS ACCOUNT

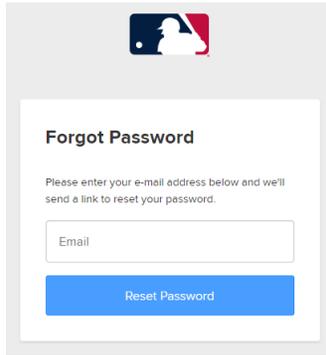
MLB.COM EMAIL

PASSWORD

Remember Me

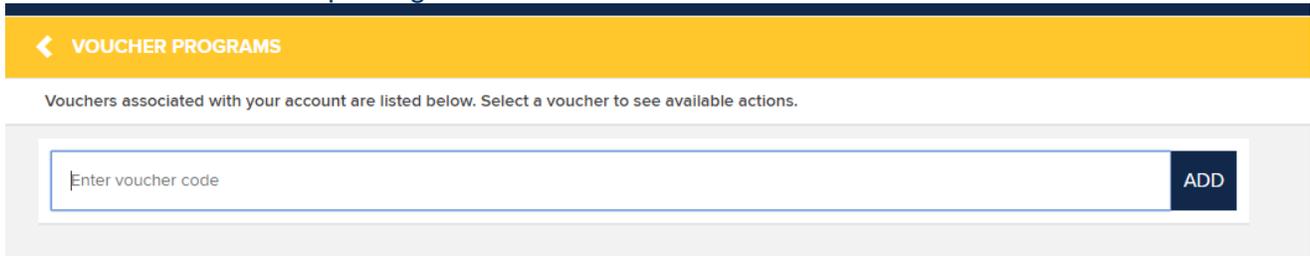
[Forgot password?](#)

- Enter your mlb.com email address and password that you use to purchase tickets online. If you cannot remember the password, click 'forgot password' and follow the prompts to create a new one.



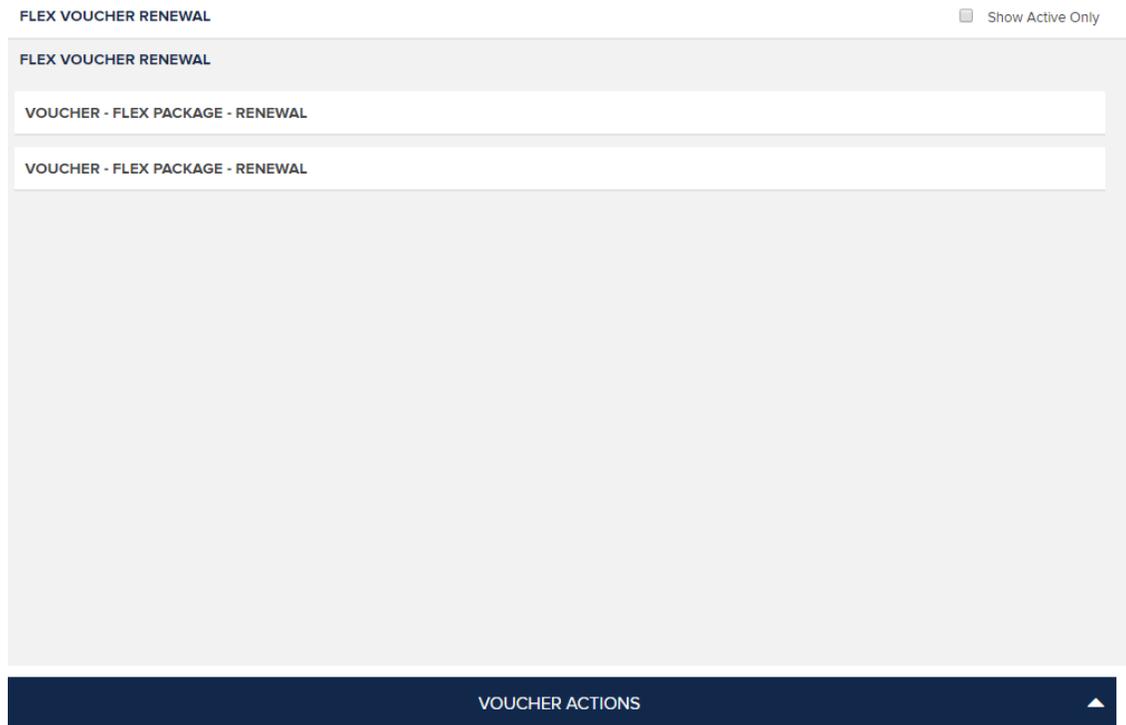
STEP THREE - SELECT 'VOUCHERS' FROM TOP RIGHT OF SCREEN

- After successfully logging in, you should see the Voucher Programs page, where you will select your available Flex Plan Voucher package.

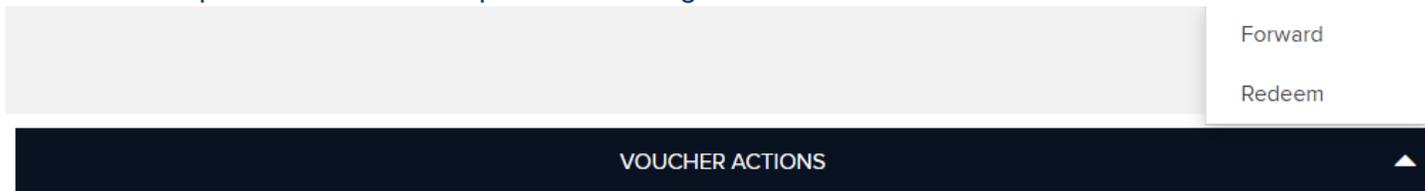


STEP FOUR - VOUCHER ACTIONS PAGE

- After clicking on the package, you will see the vouchers that you've purchased, and a 'Voucher Actions' button at the bottom of the page.
- Select the package to view your available vouchers.

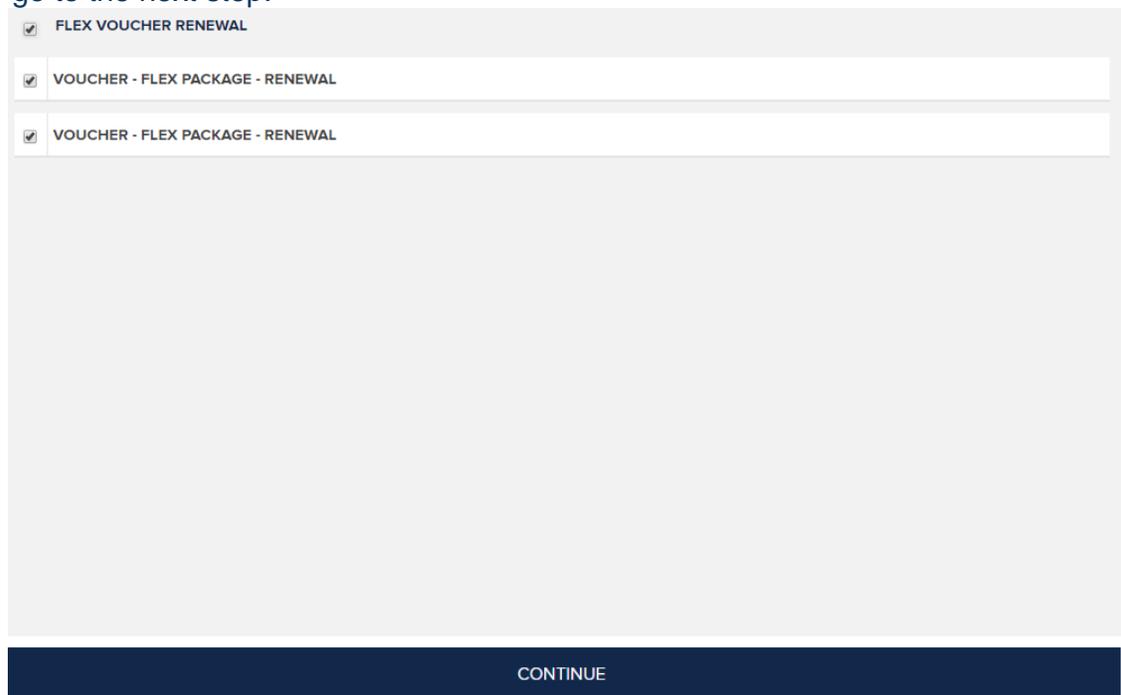


You will be presented with two options on the right-hand side. 'Forward' and 'Redeem'.



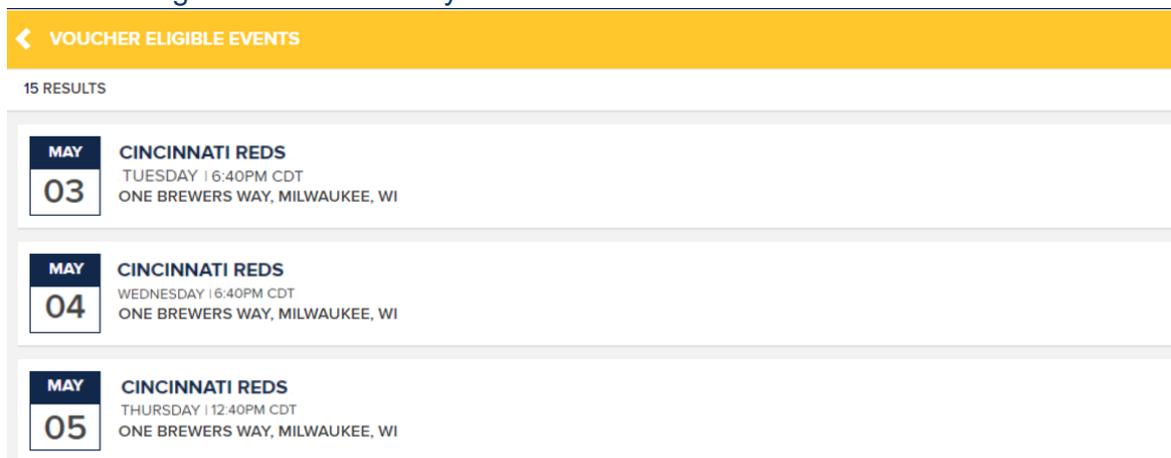
If you click forward, you will be able to select each voucher listed, and after selecting the continue button, you will be asked you for the e-mail of the Brewers account you're forwarding to.

If you click redeem, you can select each voucher listed that you'd like to redeem, and then click continue to go to the next step.



STEP FIVE - PICK YOUR GAME AND SEATING LOCATION (the games listed below are from a previous season and for the sake of example only)

Select the desired game date in which you'd like to use the vouchers for:



☐ In this example, the 4/2 game against the D-backs was selected, and you will see the seat map below:

DIAMONDBACKS AT BREWERS
SAT. APR 3, 2023 6:31 PM | AMERICAN FAMILY FIELD

Sorry, you currently have no exclusive offers for this event.

Set Your Search Options

How many tickets?

What's your price range per ticket?
\$9.00 \$38.00

2 Voucher(s) have been validated
 Show only voucher eligible seats

Do you need accessible seating?
 Yes, show me accessible seating.

13 RESULTS FOUND HIDE ADDITIONAL OPTIONS

LOGE DIAMOND BOX \$38.00

2 FLEX VOUCHER - RENEWAL \$38.00
*Upgrade Price

This ticket type is available for voucher redemption

ADD TO CART

☐ If the seating location displays a price and says 'upgrade price' under it, this means the seating location is an upgrade and not prepaid.

☐ Scroll down using the highlighted arrow above to all the seating areas that can be chosen (**the location that your voucher is eligible for will say 'prepaid' under the price**).

☐ Flex plan voucher holders will be able to redeem a maximum of 8 vouchers for each eligible Flex game.

TERRACE RESERVED \$17.00

2 FLEX VOUCHER - RENEWAL \$38.00
PREPAID

This ticket type is available for voucher redemption

ADD TO CART

STEP SIX - ADD TO CART/REVIEW GAME SELECTED

☐ Select add to cart.

☐ You will have 10 minutes to complete your order.

☐ You can add parking to the game that you selected, directly below the ticket details by selecting the

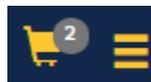
 symbol and adding parking to the cart.

If you want to redeem additional games in the same order, click the 'continue shopping' button.



You will be taken back to the list of available games. If you have multiple unused vouchers selected, select the next game you wish to redeem the vouchers for.

If you need to select more vouchers from your inventory, click the 3 lines next to the cart in the upper right-hand corner of the page.



Next select 'vouchers' from the menu as highlighted below.

Go back to step five (5) of this redemption guide and follow the same process as the first game you redeemed.

If you check out before clicking continue shopping, you will need to place a separate order and follow the process from step one again for any future orders.