

FLEX PLAN VOUCHER REDEMPTION Guide




Flex vouchers will be loaded into your online account for you to view, Redeem and manage. Follow the steps below to successfully redeem any unused Flex Plan voucher.

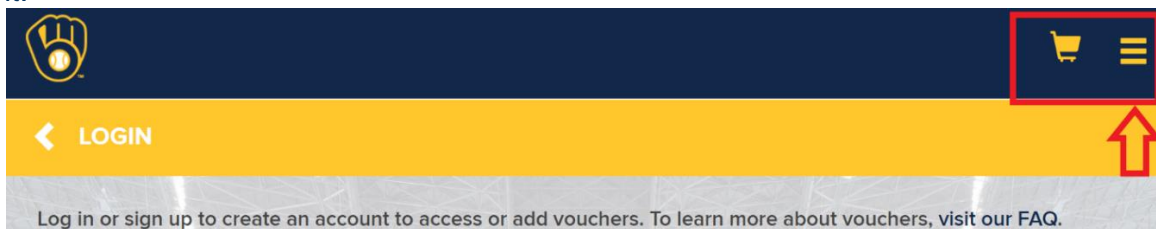
If you are logging in for the first time or have any problems logging in or accessing your ticket inventory, please call 414-902-4000 for assistance.

STEP ONE - CLICK THE GREEN REDEEM VOUCHERS BUTTON

- ☐ This button is located on the flex redemption page. Once you click it, you will be taken to a login screen, to login into your Brewers account.

A green rectangular button with the text "Redeem Vouchers" in white.

- ☐ Or you can access the MENU button from any game link and LOGIN to your Brewers.com/MLB.com account.



STEP TWO - HOW TO LOG INTO YOUR BREWERS ACCOUNT

MLB.COM EMAIL

Enter MLB Account Email

PASSWORD

Enter MLB Account Password


☐ Remember Me

[Forgot password?](#)

SIGN UP

LOG IN

- ☐ Enter your mlb.com email address and password that you use to purchase tickets online. If you cannot remember the password, click 'forgot password' and follow the prompts to create a new one.



Forgot Password

Please enter your e-mail address below and we'll send a link to reset your password.

Reset Password

STEP THREE - SELECT 'VOUCHERS' FROM TOP RIGHT OF SCREEN

❑ After successfully logging in, you should see the Voucher Programs page, where you will select your available Flex Plan Voucher package.

< VOUCHER PROGRAMS

Vouchers associated with your account are listed below. Select a voucher to see available actions.

ADD

STEP FOUR - VOUCHER ACTIONS PAGE

- ❑ After clicking on the package, you will see the vouchers that you've purchased, and a 'Voucher Actions' button at the bottom of the page.
- ❑ Select the package to view your available vouchers.

FLEX VOUCHER RENEWAL

Show Active Only

FLEX VOUCHER RENEWAL

VOUCHER - FLEX PACKAGE - RENEWAL

VOUCHER - FLEX PACKAGE - RENEWAL

VOUCHER ACTIONS

☐ You will be presented with two options on the right-hand side. 'Forward' and 'Redeem'.

Forward

Redeem

VOUCHER ACTIONS

☐ If you click forward, you will be able to select each voucher listed, and after selecting the continue button, you will be asked you for the e-mail of the Brewers account you're forwarding to.

☐ If you click redeem, you can select each voucher listed that you'd like to redeem, and then click continue to go to the next step.

☒ FLEX VOUCHER RENEWAL

☒ VOUCHER - FLEX PACKAGE - RENEWAL

☒ VOUCHER - FLEX PACKAGE - RENEWAL

CONTINUE

STEP FIVE - PICK YOUR GAME AND SEATING LOCATION (the games listed below are from a previous season and for the sake of example only)

☐ Select the desired game date in which you'd like to use the vouchers for:

< VOUCHER ELIGIBLE EVENTS

15 RESULTS

MAY

03

CINCINNATI REDS
TUESDAY | 6:40PM CDT
ONE BREWERS WAY, MILWAUKEE, WI

MAY

04

CINCINNATI REDS
WEDNESDAY | 6:40PM CDT
ONE BREWERS WAY, MILWAUKEE, WI

MAY

05

CINCINNATI REDS
THURSDAY | 12:40PM CDT
ONE BREWERS WAY, MILWAUKEE, WI

❑ In this example, the 4/2 game against the D-backs was selected, and you will see the seat map below:

The screenshot shows a baseball game seat map for "DIAMONDBACKS AT BREWERS" on "SAT. APR 3, 2022 6:10 PM | AMERICAN FAMILY FIELD". The seat map is color-coded by section: orange for the outfield, green for the infield, and blue for the pitcher's mound area. To the right of the map is a sidebar with search options. It includes a message: "Sorry, you currently have no exclusive offers for this event." Below this, there are search filters: "How many tickets?" (set to 2), "What's your price range per ticket?" (range from \$9.00 to \$38.00), and checkboxes for "Show only voucher eligible seats" (checked) and "Do you need accessible seating?" (unchecked). It also states "2 Voucher(s) have been validated". At the bottom of the sidebar, it says "13 RESULTS FOUND" and "HIDE ADDITIONAL OPTIONS". The main ticket selection area shows "LOGE DIAMOND BOX" for \$38.00 and "2 FLEX VOUCHER - RENEWAL" for \$38.00 each, with a note "Upgrade Price". An "ADD TO CART" button is at the bottom.

❑ If the seating location displays a price and says 'upgrade price' under it, this means the seating location is an upgrade and not prepaid.

❑ Scroll down using the highlighted arrow above to all the seating areas that can be chosen (**the location that your voucher is eligible for will say 'prepaid' under the price**).

❑ Flex plan voucher holders will be able to redeem a maximum of 8 vouchers for each eligible Flex game.

The screenshot shows a ticket selection interface. It displays "TERRACE RESERVED" for \$17.00 and "2 FLEX VOUCHER - RENEWAL" for \$38.00 each, with a note "Upgrade Price". An "ADD TO CART" button is at the bottom.

STEP SIX - ADD TO CART/REVIEW GAME SELECTED

❑ Select add to cart.

❑ You will have 10 minutes to complete your order.

❑ You can add parking to the game that you selected, directly below the ticket details by selecting the



symbol and adding parking to the cart.

APR

17

CARDINALS AT BREWERS

SUNDAY | 1:10PM CDT

American Family Field

⚙️

TICKET DETAILS

1 × FLEX VOUCHER - RENEWAL

Section

Row

Seat

Price

434

13

1

PREPAID

ADDITIONAL SEAT DETAILS

1 × FLEX VOUCHER - RENEWAL

Section

Row

Seat

Price

434

13

2

PREPAID

ADD PARKING PASS

P

PARKING

Save time and buy parking in advance

Receive in Ballpark App with tickets

1

X

PREFERRED PARKING

\$15.00

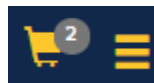
ADD TO CART

☐ If you want to redeem additional games in the same order, click the ‘continue shopping’ button.



☐ You will be taken back to the list of available games. If you have multiple unused vouchers selected, select the next game you wish to redeem the vouchers for.

☐ If you need to select more vouchers from your inventory, click the 3 lines next to the cart in the upper right-hand corner of the page.



☐ Next select ‘vouchers’ from the menu as highlighted below.

MENU

⋮

BUY TICKETS

MY BREWERS TICKETS

VOUCHERS

MY ACCOUNT

SHOPPING CART

FAQ

LOGOUT

☐ Go back to step five (5) of this redemption guide and follow the same process as the first game you redeemed.

☐ If you check out before clicking continue shopping, you will need to place a separate order and follow the process from step one again for any future orders.